

A Parent's Guide to Community Resources in Milwaukee

Sixth Edition

A collaborative community effort through the Milwaukee Public Schools, Homeless Education Program.

Information in this guide may change at any time.

For up-to-date information, text your zip code to 898 – 211 or visit www.impact.org/impact-2-1-1/ to chat with a representative.

Monday - Friday • 9:00 a.m. - 9:00 p.m.



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Board members may be contacted at the MPS Office of Board Governance, (414) 475-8284. Jacqueline Mann, Ph.D., Director of Board Governance/Board Clerk



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Milwaukee **Public Schools** 5225 W. Vliet St.

Milwaukee, WI 53208 (414) 475-8001 mps.milwaukee.

k12.wi.us

Nondiscrimination Notice It is the policy of the Milwaukee Public Schools, as required by section 118.13, Wisconsin Statutes, that no person will be denied admission to any public school or be denied the benefits of, or be discriminated against in any curricular, pupil services, recreational or other program or activity because of the person's sex, race, color, religion, national origin, ancestry, creed, pregnancy, marital or parental status, sexual orientation or physical, mental, emotional or learning disability.

This policy also prohibits discrimination under related federal statutes, including Title VI of the Civil Rights Act of 1964 (race, color, and national origin), Title IX of the Education Amendments of 1972 (sex), and Section 504 of the Rehabilitation Act of 1973 (disability), and the Americans with Disabilities Act of 1990 (disability).

The following individuals have been designated to handle inquiries regarding the non-discrimination policies:

For section 118.13, Wisconsin Statutes, federal Title IX:

Patricia Gill, Director, Office of Family Services, Room 133, Milwaukee Public Schools, 5225 West Vliet St. P. O. Box 2181, Milwaukee, Wisconsin, 53201-2181

For Section 504 of the Rehabilitation Act of 1973 (Section 504), federal Title II:

Jeff Molter, 504/ADA Coordinator for Students, MPS Department of Specialized Services, 5225 West Vliet St., P. O. Box 2181, Milwaukee, Wisconsin, 53201-2181. (414) 475-8139 TTD: (414) 475-8139

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Hotlines and Other Important Numbers

Most available 24 hours a day

Police, Fire, and Medical Emergencies
Police Department, Non-Emergency
Division of Milwaukee Child Protective Services
ElderLink/Aging Resource Center of Milwaukee County
Impact 2-1-1 Community Information Line
Milwaukee Women's Center Crisis Line
Parent Helpline (414) 671-0566 www.theparentingnetwork.org Casual counseling, parenting education, support services and community resources.
American Assn. of Poison Control Center/Wisc. Poison Center (800) 222-1222 www.wisconsinpoison.org
Milwaukee County Behavioral Health Division Psychiatric and Suicide Prevention Hotline
SafePath Teen Crisis Line
Sexual Assault Treatment Center
Sojourner Family Peace Center Domestic Violence Hotline and Shelter
The Trevor Project
Vet2Vet Veteran's Crisis Hotline
Walker's Point Youth and Family Center (24-Hour Crisis Hotline) . (414) 647-8200 www.walkerspoint.org A crisis counseling hotline for youth/teens and runaways.
Wisconsin Maternal and Child Health Hotline (800) 722-2295 www.mch-hotlines.org
Wisconsin First Step Hotline – Southeast Regional Center, Children and Youth with Special Health Care Needs (birth to 21 years old)(800) 642-7837 (STEP) www.southeastregionalcenter.org

Do You Have These Important Documents?

Many services, events, and programs require that you have at least one of these documents to qualify:

- Certified birth certificates for you and your children
- A Wisconsin state ID or driver's license
- Social Security cards for you and your children

Birth Certificates

City of Milwaukee Certificates	(414) 286-3503
City of Milwaukee Vital Statistics	
841 N. Broadway, Room 115, Milwaukee, WI 53202	
Milwaukee County Certificates	(414) 278-4002
901 N. 9th St., Room 103, Milwaukee, WI 53233	

What to bring with you:

- Proof of identity: A State-issued ID or Driver's License.
 Other documentation may be accepted. Call and ask if you're not sure.
- Money: Call Vital Records for current fees. Cash only.

To order out-of-state birth, death, marriage or divorce records: www.cdc.gov/nchs/w2w.htm or www.vitalchek.com

Wisconsin State ID or Driver's License

Wisconsin Department of Motor Vehicles www.dot.wisconsin.dmv.gov

Automated Line	. (800) 924-3570
For specific questions	. (608) 266-2353

What to bring with you:

- ▶ Proof of name and date of birth: Certified birth certificate, passport (not expired), old driver's license or state ID that expired no more than 8 years ago.
- Proof of identity: Social Security, Forward, or Quest Card.
- ▶ Proof of Wisconsin residency: Paycheck stub, Forward or Quest Card, bank statement no more than 90 days old; must show your current address.
- Your Social Security card.
- Money: State IDs: Original or renewal state ID cards are \$28; replacement state ID Cards are \$16. Driver's licenses: Original or probationary cards are \$28; renewal cards are \$34; replacement cards are \$14. Prices subject to change.

Other documents may be accepted; call the DMV if you have questions.

Social Security Cards

For a list of local SSA offices, see page 63 of this guide. For forms and further information: www.ssa.gov

Social Security Administration (SSA)(800) 772-1213

What to bring with you:

Fill out an application for a new, replacement, or corrected Social Security Card (available online and at the local SSA buildings). New cards are always free; replacement cards are free up to 3 per year, and 10 per lifetime. After that you have to pay a fee.

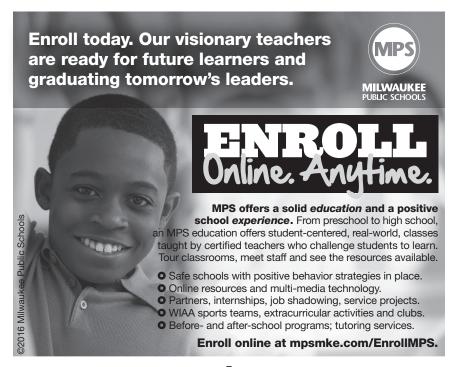
If you are getting your own card:

- Proof of citizenship: Your birth certificate or current U.S. Passport.
- Proof of identity: Your Driver's license, State ID or U.S. Passport.

If you are getting a card for your child:

- Proof of your own identity: See above.
- Proof of your child's identity: A doctor's medical record, baptismal, child care center or school record, or a school ID card.
- Proof of child's citizenship: A copy of your child's birth certificate.

If you cannot get one or more of these documents, call the number above and speak with an SSA representative before visiting the office.



Alcohol and Drug Abuse Services

See shelters/transitional living programs for individuals in treatment/recovery.

Al-Anon Family Groups
Alcoholics Anonymous (24-hour Hotline)
Aurora AODA Treatment
1220 Dewey Ave., Wauwatosa, WI 53213 www.aurorahealthcare.org Benedict Center (414) 347-1774 135 W. Wells St., Suite 700, Milwaukee, WI 53203 www.benedictcenter.org The Women's Harm Reduction Program is a jail and prison alternative, offering substance abuse treatment and education.
Career Youth Development
Community Advocates/Milwaukee Women's Center(414) 449-4777 728 N. James Lovell St. (7th St.), Milwaukee, WI 53233 www.communityadvocates.net/women/we_do/substance_abuse
0 " A L
Community Advocates/Milwaukee Women's Center Family Intervention Program
Family Intervention Program
Family Intervention Program
Family Intervention Program
Family Intervention Program
Family Intervention Program Intensive, home-based, family-focused case management for Latino and African American individuals/families struggling with the impact of substance abuse and domestic violence. P.O.W.E.R. Program Positive Options for Women Entering Recovery for women with AODA issues who are ready for treatment. IMPACT AODA Services (414) 256-4808 6737 W. Washington St., Suite 2225, West Allis, WI 53214; www.impactinc.org Provides services to people with alcohol and drug abuse issuses; provider for Milwaukee County OWI Assessments; by appointment only. Lutheran Counseling Family Services (414) 536-8333 3800 N. Mayfair Rd., Wauwatosa, WI 53222 www.lcfswi.org Lutheran Social Services (414) 281-4400

New C.H.O.I.C.E.S., LLC. 3565 N. Dr. Martin Luther King Dr., Milwaukee, WI 53212; w. Offers outpatient/day treatment/counseling for AODA and mindividuals, youth and families; accepts Medicaid and Title 1	ww.newchoicesllc.net mental health issues to
The Milwaukee Alano Club 1521 N. Prospect Ave., Milwaukee, WI 53202 A social gathering place for recovering alcoholics attending and a referral resource for basic needs. Call for meetings with the control of the co	12-step programs
United Community Center	(414) 643-8530

Child Care Information

4-C (Community Coordinated Child Care) for Children (414) 562-2650 Toll-Free (800) 300-5999

1736 N. 2nd St., Milwaukee, WI 53212; www.4c-forchildren.org Provides advocacy and support to help parents locate quality child care as well as referrals and resources for parents and childcare providers.

La Causa Early Education and Care Center(414) 647-5980 809 W. Greenfield Ave., Milwaukee, WI 53204

Milwaukee Public Schools (MPS)

Provides care for children ages 3–12, June – August. Focus on academic enrichment and positive, leisure-time activities.

Wisconsin Shares – Child Care Authorization Line (888) 947-6583 A resource and referral source whose mission is to protect children and strengthen families through quality childcare, education, parental employment, and promoting father's involvement in the lives of their children.

YoungStar – Wisconsin Department of Children and Families Milwaukee Region Local YoungStar Office......(800) 783-9322, x7326

www.dcf.wi.gov/youngstar or www.youngstar@wecanaeyc.org Search for safe, quality, regulated and YoungStar-rated child care programs in Wisconsin. YoungStar rates programs on research-based quality indicators. Statewide Early Childhood Association – Milwaukee location:

316 N. Milwaukee St., Milwaukee, WI 53202

Evaluates and rates childcare providers. For more information and to search online for safe, quality child care programs in Wisconsin, visit dcf.wi.gov/youngstar.

Child Welfare, KinshipCare, Foster Care and Adoption Services

Child Welfare

Office Wellare
Division of Milwaukee Child Protective Services (DMCPS)
www.dcf.wisconsin.gov/bmcw Contact for parent/teenage conflict; referral to community resources; adoption/ foster care questions; or to report abuse or neglect of a child.
DMCPS
Initial Assessment Units
Ongoing Case Management/Intensive In-Home Services • SaintA
DMCPS Clients Rights Specialist
Family Intervention Support & Services (FISS) Milwauke County Behavioral Health Services
Kinship Care
Cinquial assistance for adults sering for minor relatives, and limiting may be

Financial assistance for adults caring for minor relatives; applications may be picked up at Professional Services Group (PSG), DMCPS sites or downloaded online. Completed applications can be dropped off or mailed to PSG or a signed copy of this form may be scanned and emailed to kinship@psgcip.com. dcf.wisconsin.gov/bmcw

dci.wiscorisiri.gov/briticw	
Professional Services Group, Inc. (PSG)	. (414) 475-4200
Kids Matter, Inc	. (414) 344-1220
1850 N. Dr. Martin Luther King Jr. Dr., Suite 202, Milwaukee, W	/ 53212
www.kidsmatterinc.org	
Provides legal assistance, support and advocacy for foster and h	kinship children

and their families.

Foster Care and Adoption Services

Catholic Charities(414) 771-28812021 N. 60th St., Milwaukee, WI 53208www.ccmke.orgAdoption and infant foster care services.
Children's Hospital of WI Community Services.
Coalition for Children, Youth & Families
Kids Matter, Inc
La Causa Social Services
Lutheran Counseling Family Services
Milwaukee Child Welfare Partnership
SaintA

Clothing, Personal Care and Household Goods

Free or low cost. You may need a referral. Check with each organization for details. Call for hours of operation and availability.

Clothing distribution 8:30–10:30 a.m. on the first and third Saturdays each month. Distribution of personal care items 11:30 a.m. on the fourth Saturday each month.

Bottomless Closet(414) 270-2984

www.communityadvocates.net/women/we_do/bottomless_closet 728 N. James Lovell St. (7th St.), Milwaukee, WI 53233

Provides women/men job-appropriate interview attire and training to prepare for job interviews and entry into the workforce. Referrals by community and government agencies and services by appointment only.

Casa Maria Clothing Shed & Infant Room(414) 344-5745 1131 N. 21st St., Milwaukee, WI 53233

Free clothing distribution on Mondays and Wednesdays from 10:00 am to 1:00 p.m. Distribution of items in the baby/infant room by appointment only.

Christ Child Society Resale Shop.....(414) 540-0489

Our Lady of Good Hope Parish

4033 W. Good Hope Rd., Milwaukee, WI 53209

www.christchildsociety.com

Resale shop, boutique and closet provides affordable men's, women's and children's clothing, small furniture and household items. Open Tuesdays/ Thursdays, 9:30 a.m.–3:30 p.m. and the first and third Saturdays each month, 9:30 a.m.–12:30 p.m. No referral needed.

Open Tuesdays, 3:30 – 5:30 p.m. and Thursdays 10:00 a.m. – Noon. Provides children's clothing (ages 0-14), diapers, (one per family) wipes, toys and books as available. Call ahead to ensure items needed are available. No referral needed.

Goodwill Industries of Southeastern Wisconsin, Inc.

www.goodwillsew.com; browse items by store at www.amazinggoodwill.com

- 3900 N. Palmer St., Milwaukee 53212..... (414) 967-0588

- 11000 W. Oklahoma Ave West Allis 53227 (414) 541-6330

HOPE Network for Single Mothers(262) 251-7333 www.hopenetworkinc.org
Support agency for single women and their children. Call or visit website for extensive listing of available clothing banks and household items.
House of Peace. (414) 933-1300 1702 W. Walnut St., Milwaukee, WI 53205 www.houseofpeacemilwaukee.org Open Monday – Friday, 8:30–11:45 a.m. and 1:00 – 3:15 p.m. Call ahead for an appointment. No referral needed; you must bring ID. All items are free.
Kids Kloset
Mother's Trading Post (HOPE Network)
Northcott Neighborhood House
Northwest Trading Post
Reformation Lutheran Church
Salvation Army Thrift Stores – Milwaukee locations: 6341 S. 27th St (414) 761-7733 7713 W. Greenfield Ave (414) 453-1267
Stork's Nest – March of Dimes

(262) 251-7333

HOPE Network for Single Mothers

St. Vincent de Paul Council of Milwaukee Thrift Store ...(414) 672-2040

2320 W. Lincoln Ave., Milwaukee, WI 53215; www.svdpmilw.org

Community Organizations and Family Resource Centers

Agape Community Center/Ministry Health Care (414) 464-4440 6100 N. 42nd St., Milwaukee, WI 53209 www.agape-center.org
6100 N. 42nd St., Milwaukee, WI 53209 www.agape-center.org American Red Cross
Asha Family Service
Aurora Family Service of Milwaukee
Bay View Community Center.(414) 482-10001320 E. Oklahoma Ave., Milwaukee, WI 53207www.bayviewcenter.org
Benedict Center
Black Health Coalition of Wisconsin
Boys and Girls Club of Greater Milwaukee
Career Youth Development(414) 264-68882601 N. Martin Luther King Dr., Milwaukee, WI 53212www.yourcyd.com
Catholic Charities Administrative Office
COA Youth & Family Center
Community Advocates. (414) 449-4777 728 N. James Lovell St. (7th St.), Milwaukee, WI 53233 www.communityadvocates.net
Dominican Center for Women, Inc.(414) 444-99302470 W. Locust St., Milwaukee, WI 53206www.dominican-center.org
2470 W. Locust St., Milwaukee, WI 53206 www.dominican-center.org Esperanza Unida. (414) 671-0251 1329 W. National Ave., Milwaukee, WI 53204 www.esperanzaunida.org
The Family Life Center @ St. Stephen
George M. Sanders Fathers' Resource Center(414) 344-0146 1531 W. Vliet St., Milwaukee, WI 53205 www.ncsdc-inc.org
Heartlove Place Family Resource Center

Holton Youth + Family Center	(414) 226-6210 www.holtonyfc.org
International Learning Center	(414) 344-4777
La Causa Community Enrichment Center. 804 W. Greenfield Ave., Milwaukee, WI 53204	.www.lacausa.org
Lutheran Social Services	www.lsswis.org
Milwaukee LGBT Community Center	www.mkelgbt.org
Milwaukee Recreation Department	(414) 475-8180
Activity information, playgrounds and area recreational center	
Milwaukee Urban League	(414) 374-5850 www.tmul.org
Milwaukee Women's Center	
Neighborhood House of Milwaukee	(414) 933-6161 www.nh-milw.org
New Concept Self Development Center	(414) 344-5788 www.ncsdc-inc.org
Next Door. 2545 N. 29th St., Milwaukee, WI 53210 ww	ww.nextdoormil.org
Non-Profit Center of Milwaukee. 2819 W. Highland Blvd., Milwaukee, WI 53208-3217; www.N. Provides support services for non-profit agencies.	(414) 344-3933 NPCmilwaukee.org
Northcott Neighborhood House	(414) 372-3770 northcotthouse.org
The Parenting Network	(414) 671-0566 rentingnetwork.org
Parents Plus of Wisconsin	(414) 449-4777 v.parentspluswi.org
Pathfinders Drop-In Center	oathfindersmke.org

Owen's Place. 4610 W. Fond du Lac Ave., Milwaukee, WI 53216 Resource center assists young adults, ages 16–24 v impact their ability to become independent; youth ur Monday nights only. Hours: Monday, 12 – 6:00 p.m., 10:00 a.m. – 7:00 p.m.; Friday, 11:00 a.m. – 3:00 p.m.	www.owens-place.com whose mental health may nder age 16 are allowed on ; Tuesday – Thursday,
Rosalie Manor 2819 W. Highland Blvd., Milwaukee, WI 53208	
Social Development Commission (SDC) 4041 N. Richards St., Milwaukee, WI 53212 2968 S. Chase St., Milwaukee, WI 53207	(414) 643-8444
St. Vincent de Paul Society of Milwaukee 9601 W. Silver Spring Dr., Milwaukee, WI 53225	
Silver Spring Neighborhood Center	(414) 463-7950 www.ssnc-milw.org
United Community Center	(414) 384-3100 www.unitedcc.org
Walker's Point Youth and Family Center Admin 2030 W. National Ave., Milwaukee, WI 53204	. Offices . (414) 672-5300 www.walkerspoint.org
Walker's Point Youth Shelter	
YWCA of Southeastern Wisconsin	



Counseling and Mental Health

Crisis Hotlines - 24 Hours

Milwaukee County Behavioral Health Division Psychiatric/Suicide Prevention Hotline (414) 257-7222 Psychiatric Crisis Service/Admission (414) 257-7260
Mobile Urgent Treatment Team (MUTT)(414) 257-7621
Programs and Services
AJA Counseling. (414) 353-9250 8726 W. Mill Rd., Milwaukee, WI 53225 Outpatient mental health clinic/programs for children and families.
AIDS Resource Center of Wisconsin (ARCW) Behavioral Health, Wellness/Medical, Dental Clinic (800) 359-9272 (414) 223-6800
820 N. Plankinton Ave., Milwaukee, WI 53203 www.arcw.org Comprehensive, holistic mental health and wellness clinic for those with HIV available, regardless of ability to pay. Request appointments through the website.
Aurora Family Service of Milwaukee Intake Department
Benedict Center
Catholic Charities
Children's Hospital of Wisconsin Community Services Child & Family Counseling
Crisis Resource Center South: 2057 S. 14th St., Milwaukee, WI 53204

Horizon Grief Resource Center
Infant Death Center
Kyle's Korner
Lutheran Counseling Family Services
Lutheran Social Services Behavioral Health
Marquette University Center for Psychological Services Marquette ADHD Clinic
Mental Health America of Wisconsin
Milwaukee Center for Independence (MCFI)
MCFI - Whole Health Clinical Group
Milwaukee County Behavioral Health Division Behavioral Health Access Clinic

Milwaukee Public Schools Psychological Services (414) 475-3458 6620 W. Capitol Dr., Milwaukee, WI 53216 www.mps.org
Milwaukee Women's Center
National Alliance on Mental Illness (NAMI) of Greater Milwaukee
New C.H.O.I.C.E.S. LLC
Outreach Community Health Centers
Owen's Place. (414) 977-4249 4610 W. Fond du Lac Ave., Milwaukee, WI 53216 www.owens-place.com Resources for young adults (16–24) whose mental health may impact their ability to become independent; youth under age 16 are allowed on Monday nights only. Hours: Mon., 12 – 6:00 p.m.; Tues.–Th., 10:00 a.m. – 7:00 p.m.; Fri., 11:00 a.m. – 3:00 p.m.
The Parenting Network
Pathfinders Drop-In Center
Pathfinders Youth Shelter
Pearls for Teen Girls, Inc. (414) 265-7555 2100 N. Palmer St., Milwaukee, WI 53212 www.pearlsforteengirls.com <i>Provides supportive programming and outlets for adolescent girls.</i>

Penfield Children's Center Behavior Clinic
Sixteenth Street Community Health Center
Walker's Point Youth and Family Center Administrative Office
Warmline, Inc. – Business Office
Culturally-specific Resources
Culturally-specific Resources Asian-American Senior Center
Asian-American Senior Center
Asian-American Senior Center
Asian-American Senior Center
Asian-American Senior Center
Asian-American Senior Center

Hmong American Women's Association	
International Learning Center	
Irish Cultural & Heritage Center	
Jewish Family Services 1300 N. Jackson St., Milwaukee, WI 53202 Offers social services with interpretation/translation availa speak Russian, Polish, Ukranian, Hebrew, Yiddish, Serbia languages.	www.jfsmilw.org able for those who
La Causa Community Enrichment Center 804 W. Greenfield Ave., Milwaukee, WI 53204	(414) 647-5971 www.lacausa.org
•	www.lacausa.org
804 W. Greenfield Ave., Milwaukee, WI 53204 Latina Resource Center	www.lacausa.org(414) 389-6500 www.umos.org(414) 442-5864 www.panafricoma.org

Services for Immigrants, Refugees and the Undocumented

Catholic Charities

Legal services for immigrants
Council for the Spanish Speaking
International Institute of Wisconsin
Latina Resource Center
Lutheran Social Services Refugee and Immigrant Services(800) 488-5181 / (414) 325-3117 5300 W. Lincoln Ave., Milwaukee, WI 53219 www.lsswis.org
Office of Refugee Resettlement www.acf.hhs.gov/programs/orr The Office of Refugee Resettlement (ORR) helps new populations maximize their potential in the United States by linking them to critical resources that assist them in becoming integrated members of American society.
Pan-African Community Association(414) 442-5864 4063 N. 64th St., Milwaukee, WI 53216
US Citizenship and Immigration Services
Voces de la Frontera

Domestic Violence 24-hour Crisis Hotlines

Hmong Domestic Violence Hotline. (877) 740-4292 Latina Resource Center. (414) 389-6510 Bilingual/Spanish-speaking domestic violence and sexual abuse hotline. Milwaukee Women's Center Crisis Line (414) 671-6140 National Domestic Violence Hotline. (800) 799-7233 Sojourner Family Peace Center Hotline and Shelter (414) 933-2722
Domestic Violence Services
Alma Center, Inc
Asha Family Services
Jewish Response to Interpersonal Violence
Daystar, Inc. (414) 385-0334 P.O. Box 2130, Milwaukee WI 53201 www.daystarinc.com Transitional living program, up to 24 months, for women without children who are leaving abusive relationships.
District Attorney's Office Domestic Violence Unit
Hmong American Friendship Association
Latina Resource Center (414) 389-6510 802 W. Mitchell St., Milwaukee, WI 53204 www.umos.org Comprehensive, 24-hour, bilingual and Spanish-speaking, culturally-sensitive services for children and adult victims of domestic violence, sexual abuse and human trafficking.
Milwaukee Women's Center

Sojourner Family Peace Center

619 W. Walnut St., Milwaukee, WI 53212

013 VV. VValitut Ot., IVIIIVVauNGG, VVI 30212	
Front desk	
Domestic Violence Hotline and Shelter	(414) 933-2722
Case Management Services	
Restraining Order Clinic	st. Room 711, Milwaukee, WI 53233 e; Mon. – Fri., 8:30 – 10:30 a.m. and

Education Programs and Information Milwaukee Public Schools Information

www.mps.milwaukee.k12.wi.us

Administration	
Alternative Education (serving students meeting at-risk criteria).	(414) 475-8238
Before and After School	(414) 475-8701
Bilingual and Multicultural Education	(414) 475-8565
Career and Technical Education	(414) 475-8351
Child Find	(414) 874-8493
City-Wide Recreation – Programs & Services	(414) 475-8180
College and Career Readiness	
Community Learning Centers (CLCs)	(414) 475-8701
Early Childhood Regular Education	
Head Start	(414) 777-7850
Homeless Education Program (HEP)	(414) 475-8911
Immunizations	(414) 475-8448
Parent Information Center	(414) 475-8467
Psychological Services	(414) 438-3458
Pupil Transportation	(414) 475-8922
School Nutrition	(414) 475-8370
School Social Work Services	(414) 438-3559
Student Services	(414) 475-8448
Summer Recreation Enrichment Camps	(414) 475-8701
Violence Prevention	(414) 874-8566
Work Permits	(414) 475-8448

Tutoring and Literacy Services

Literacy Helpline
1501 S. Layton Blvd., Milwaukee, WI 53214
Milwaukee Public Library
Adult Tutoring Sites
Center St. Library
Central Library.
Tippecanoe Library. (414) 286-3011 3912 S. Howell Ave.
Washington Park Library
After-school Tutoring Sites
Atkinson Library
Bay View Library (414) 286-3011 2566 S. Kinnickinnic Ave.
Capitol Library. (414) 286-3011 3969 N. 74th St.
Forest Home Library. (414) 286-3011 1432 W. Forest Home Ave.
Martin Luther King Library. (414) 286-3011 310 W. Locust St.
Mill Rd. Library
Villard Square Library
Washington Park Library

⁻ More after-school tutoring sites on the following page. -

Milwaukee Recreation Cooperative Tutoring
A free tutoring and homework help program for elementary school-aged children enrolled in city of Milwaukee public or private schools.
United Community Center
YWCA Community Adult Learning Lab(414) 374-1800 1915 N. Martin Luther King Dr., Milwaukee, Wisconsin 53212
GED/HSED Programs
Adult Learning Center
Benedict Center
Career Youth Development
Dominican Center for Women
Esperanza Unida, Inc
Hope House
Journey House
Literacy Services of Wisconsin
MATC GED/HSED Program
MATC Adult High School
Milwaukee Achiever 1501 S. Layton Blvd., Milwaukee, WI 53214 (414) 463-5108 5566 N. 69th St., Milwaukee, WI 53218 (414) 463-7389 www.milwaukeeachiever.org

Milwaukee Careers Cooperative
Milwaukee Public Schools GEDO2 Programs(414) 773-9826 MPS Prevention Intervention Coordinator
Milwaukee Urban League
Multicultural Community Services
New Concept Self Development Center
Next Door Foundation
Northcott Neighborhood House
Philadelphia Missionary Baptist Church
Silver Spring Neighborhood Center
Social Development Commission (SDC)
Tabernacle Community Baptist Church(414) 562-1129 2500 W. Medford Ave., Milwaukee, WI 53206
UMOS
YWCA of Southeastern Wisconsin

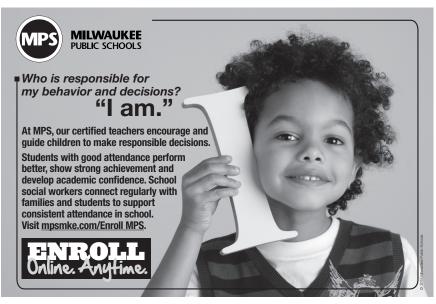
Area Colleges and Universities

Alverno College 3400 S. 43rd St., Milwaukee, WI 53219	www.alverno.edu
Main Number	
Cardinal Stritch University 6801 N. Yates Rd., Milwaukee, WI 53217	www.stritch.edu
Main Number	
Carroll University 100 N. East Ave., Waukesha, WI 53186 Main Number	www.carrollu.edu (262) 547-1211
Concordia University 12800 N. Lakeshore Dr., Mequon, WI 53097	www.cuw.edu
Main Number	
	.lakeland.edu/adult
9000 W. Chester St., Suite 100, Milwaukee, WI 53214 Main Number	
Marquette University 1442 W. Wisconsin Ave., Milwaukee, WI 53233	www.marquette.edu
Main Number	(414) 288-7302 (800) 222-6544 (414) 288-7368
Milwaukee Area Technical College (MATC) Main Number Adult High School Pre-College Education Division	(414) 297-7471
MATC Campus Locations: Downtown - 700 W. State St. Mequon - 5555 W. Highland Rd. Oak Creek - 6665 S. Howell Ave. West Allis - 1200 S. 71st St.	(262) 238-2200 (414) 571-4500
Milwaukee Institute of Art and Design (MIAD) 273 E. Erie St., Milwaukee, WI 53202	www.miad.edu
Main Number	(414) 291-8070

Milwaukee School of Engineering (MSOE) 1025 N. Broadway, Milwaukee, WI 53202	www.msoe.edu
Main Number	
Mount Mary College 2900 N. Menomonee River Pkwy., Milwaukee, WI 53222	www.mtmary.edu
Main Number	, ,
University of Wisconsin – Milwaukee (UWM) 2200 E. Kenwood Blvd., Milwaukee, WI 53211	www.uwm.edu
Main Number	(414) 229-6569
UWM Programs Educational Opportunity Center For 19 years and up. Assistance in GED/HSED, enrollment aid application assistance.	
Planning for the Future. For 9th-12th graders. Provides academic and social suppostudents to help get them into UWM.	
GEAR UP Program For middle- and high school students. Provides tutoring, me assistance, & cultural/social activities.	
Student Success Center	(414) 229-5385
Student Support Services Program	

Head Start Programs and Locations

Acelero Learning, Inc
Eternal Learning Center at Eternal Life Church: 7901 N. 66th, Milwaukee 53223
Guadalupe Head Start Guadalupe Admin. Office, 1648 S. 37th St. (414) 384-5122 Guadalupe Murguia, 1645 S. 36th St. (414) 384-9830 Guadalupe South, 239 W. Washington St. (414) 384-8260 Child Development Center – St. Joseph's .(414) 647-5337 x247 1600 W. Oklahoma Ave. Jo's Daycare Academy, 3027 W. Greenfield Ave. .(414) 385-9830 St. Rafael, 2075 N. 32nd St. .(414) 384-5122
Milwaukee Public Schools – Head Start Programs (414) 777-7850 5225 W. Vliet St., Milwaukee, WI 53208 For a list of sites, visit www.mps.milwaukee.k12.wi.us/en/programs/Head-Start.htm
Next Door Foundation Center-Based and Early Head Start



Employment and Vocational Training

For 15-17 year olds who would like to work.

Work Permits

Boys and Girls Club of Greater Milwaukee Augusta M. LaVarnway – 2739 N. 15th St. (414) 372-6810 Daniels-Mardak Branch – 4834 N. Mother Daniels Way (414) 578-1228 Davis Branch – 1975 S. 24th St. (414) 383-2650 Fitzsimonds – 3400 W. North Ave. (414) 874-3700 Hillside – 611 W. Cherry St. (414) 291-0347 Mardak Center – 1558 N. 6th St. (414) 267-8100 Mary Ryan – 3000 N. Sherman Blvd. (414) 447-5333 Milwaukee Public Schools. (414) 475-8448
Employment and Job Skills Programs
The Bottomless Closet. (414) 270-2984 Community Advocates Building, 728 N. James Lovell, Milwaukee, WI 53202 www.communityadvocates.net/women/we_do/bottomless_closet/ Provides appropriate interview attire and assistance to prepare for job interviews. By community or government agency referral only; clients referred should be job-ready.
Central (Maximus)
Curative Care Network
www.curative.org Offers adult day services; case management, child and youth services, industrial services, residential services, senior services, and vocational services.
Division of Vocational Rehabilitation
Milwaukee Northeast (YWCA)
Milwaukee Northwest
Milwaukee South (UMOS)
West Allis

Dr. Martin Luther King Jr. Community Center (414) 344-5600 1531 W. Vliet St., Milwaukee, WI 53205
Equal Employment Opportunity Commission(800) 669-4000 310 W. Wisconsin Ave., Suite 800, Milwaukee, WI 53203 www.eeoc.gov <i>An agency that investigates employment discrimination.</i>
James Place 30th Street
Job Center of Wisconsin: jobscenterofwisconsin.com
Milwaukee Area Workforce Investment Board(414) 270-1700 Services for adults and youth, 2338 N. 27th St., Milwaukee, WI 53210
Milwaukee Careers Cooperative(414) 937-82603505 W. Wisconsin Ave., #6, Milwaukee, WI 53208www.mccjobs.org
Milwaukee Job Centers: South (UMOS)
Milwaukee Working
Neighborhood House of Milwaukee(414) 933-61612819 W. Richardson Pl., Milwaukee, WI 53208www.nh-milw.org
Next Door Foundation(414) 562-29292545 N. 29th St., Milwaukee, WI 53210www.nextdoormil.org
Social Development Commission (SDC)
Wisconsin Apprenticeship Programs:
Wisconsin Jobs: www.wisconsinjobs.com
YWCA of Southeast Wisconsin

Energy Assistance and Utility Information

Energy Assistance and Crisis Assistance – Regular energy assistance is intended to help pay a <u>portion</u> of heating costs and is not intended to pay the <u>total</u> annual heating cost. Crisis assistance includes retention of utility services, re-connections, oil deliveries and furnace repair or replacement. Note: furnace repair or replacement is offered when funds are available and only when the home is owner occupied. Referrals may be made for other heating related services.

There are three ways to apply:

- 1. Call for an appointment at **(414) 270-4653**.
- 2. Schedule an appointment online at www.ca-apps.org/MilwaukeeHeat/
- 3. Drop-in Monday Friday, 8:00 a.m. and 5:00 p.m. See locations below.

To avoid delays in processing your application, please bring the following:

- 1. Photo ID for the person who is completing the application.
- 2. Social Security cards and dates of birth for everyone in the household.
- 3. Proof of citizenship and of residency.
- 4. Proof of all income sources of your entire household's gross income for the 3 months prior to the month of application. Seasonal employees will require the prior year's entire tax package.
- 5. Current energy bill(s) gas/electric/oil.
- If your heat is included with your rent, please provide your landlord's/building manager's name, address and telephone number and a lease agreement or statement confirming your heat is included with rent.

If you experience a loss of heat after hours, please call 2-1-1.

Application locations (locations open Monday - Friday, 8:00 a.m. - 5:00 p.m.)

Northside Option 1: 4906 W. Fond du Lac Ave. (Fond du Lac and Capitol)

Northside Option 2: 906 W. Historic Mitchell St.

Downtown: 728 N. James Lovell St. (7th and Wisconsin)

Southside: 2701 S. Chase Ave. (between Lincoln and Oklahoma)

Telecommunications Equipment Purchase Program

The Telecommunications Equipment Purchase Program (TEPP) is to help people with disabilities buy specialized equipment they need in order to use basic telephone services. To apply for a voucher go to https://tepp.wipfli.com/ and fill out an application.

The Public Service Commission of WI Consumer Affairs . . (800) 225-7729 For assistance with phone re-connection and reduced-cost phone service.

Weatherization and Home Repair Programs......(414) 344-9010 http://psc.wigov/lifeline

Family Planning Resources

Affiliated Medical Services
City of Milwaukee Health Department
Emergency Contraception (EC) Hotline
Family Planning Health Services
Planned Parenthood of Wisconsin
Capitol Dr. Clinic
Jackson St. Clinic
Lincoln Clinic
Mitchell Clinic
Northwest Clinic
Wisconsin Avenue Clinic

2207 W. Wisconsin Ave., Milwaukee, WI 53233

Services for Fathers

Black Health Coalition of Wisconsin, Inc. (BHCW) (414) 933-0064 3020 W. Vliet St., Milwaukee, WI 53208 www.bhcw.org The Fatherhood Initiative provides mentoring and support for fathers.
Blanket of Love (Columbia-St. Mary's)
Heartlove Place
Milwaukee Fatherhood Initiative
Milwaukee Health Services, Inc
My Father's House, Inc. (414) 353-9015 7120 W. Good Hope, 53223 Fatherhood resource.
New Concept Self-Development Center, Inc
Next Door Fatherhood Initiative
Northcott Neighborhood House
The Parenting Network

Food Programs and Meal Sites

All referrals to Food Pantries must go through Impact 2-1-1. Call 211 or (866) 211-3380 for a referral to a pantry in your area.

You will be asked for the zipcode of your household; the number of household members in need of food; the name and age of the person who will pick up food; and which (if any) food pantries you visited within the past 30 days.

You can also text your zipcode to 898211 or visit www.impact.org/impact-2-1-1 to chat with a representative Monday – Friday, 9:00 a.m. – 9:00 p.m.

Food Programs Agape Community Center.....(414) 464-4440

6100 N. 42nd St., Milwaukee, WI 53209 Free dinner served on Tuesday, Wednesday, Thursday from 5:30 – 6:30 p.m.
All Saints Meal Program 4051 N. 26th St., 53216 Free dinner served on Mon., Tues. and Thur., 5:30 – 6:30 p.m.
Bethesda Outreach Center
Career Youth Development
Dr Martin Luther King Jr Community Center(414) 344-5600 1531 W. Vliet St., Milwaukee, WI 53205
Family Life Center - Children's Food/Clothing Pantry (414) 762-0552 1441 W. Oakwood Rd., Oak Creek Tue., 3:30 - 5:30 p.m.; Thu. 10:00 a.m Noon; limited to baby/children's items.
FoodShare applications and information
The Gathering
Christian Faith Fellowship East: 724 S. Layton Blvd. Free dinner served Mondays and Wednesdays from 4:30 – 5:30 p.m. Free lunch on Saturdays from 11:30 a.m. – 12:30 p.m.
Our Next Generation Neighborhood Center: 3421 W. Lisbon Ave. Free lunch on Saturdays from 11:30 am to 12:30 p.m.

Gesu Parish
Free soup, sandwiches on the first, second and third Saturday of each month from 5:40 – 6:30 p.m.
Goodwill Home Delivered Meals(414) 353-6400 60 years and older.
Metropolitan Baptist Church
Milwaukee Rescue Mission(414) 344-2211830 N. 19th St., Milwaukee, WI 53233www.milmission.orgFree meals follow each prayer service.
MPS – School Nutrition
SDC - Youth Food Program(414) 963-26836850 N. Teutonia Ave., Milwaukee, WI 53209www.cr-sdc.org
Senior Meal Program
St. Ben's Community Meal. (414) 271-0135 924 W. State St., Milwaukee, WI 53233 Free meals served Sundays through Fridays from 5:15 – 6:30 p.m.
St. John's Cathedral
St. Vincent de Paul
St. Vincent de Paul – All People's Church

Health Care

Free and Low-Cost Clinics

Free or low-cost care for the uninsured and underinsured.

Angel of Hope Medical Clinic (Hope House)
Berry Well Health Center (Agape Community Center) (414) 464-4440 6100 N. 42nd St., Milwaukee, WI 53209 No fee. Hours: Tuesday, Wednesday, Thursday from 12:00 – 6:00 p.m.
Black Health Coalition of Wisconsin, Inc. (BHCW)(414) 933-0064 3020 W. Vliet St., Milwaukee, WI 53208 www.bhcw.org Direct services and education for infant mortality and HIV Awareness. Milwaukee Healthy Beginnings Project provides intensive case management to women who are pregnant or post-partum with a child under age two. Faith-based HIV program Sister's Informing Sisters about Topics of AIDS (SISTA) is a social skills and training intervention for African-American women aimed at reducing HIV sexual risk behavior.
Brady East STD Clinic (BESTD)
Bread of Healing Clinics www.breadofhealingclinic.org
Florist Ave. Lutheran Clinic
Cross Lutheran Church
Eastbrook Church
5385 N. Green Bay Rd., Milwaukee, WI 53209 Open the second Monday of the month, 4:00 – 7:00 p.m. and the third Saturday of the month, 9:00 a.m. – Noon. Eyeglasses are available.
Children's Hospital of Wisconsin Urgent Care Clinics (414) 266-4800
After 5:00 p.m.; ask for "Financial Intake Form" to see if your bill can be reduced. Sixteenth St. Community Health Center: 1032 S. 16th St (414) 385-0646 Children's Hospital: 9000 W. Wisconsin Ave (414) 266-2000 New Berlin Urgent Site: 4855 S. Moorland Rd
City on a Hill. (414) 931-6670 2224 W. Kilbourn Ave., Milwaukee, WI 53233 www.cityonahillmilwaukee.org Open the second Saturday of the month, 12:30 – 3:30 p.m. Free health screenings, vision/dental exams and foot care.

1020 N. 12th St., Milwaukee, WI 53233 <u>Adolescent Clinic (Ages 11–19):</u> Routine care, immunizations, confidential family planning services and STD screening and treatment are available. <u>Teen-Tot Clinic:</u> Specifically for adolescent parents and their children; both are seen at the same time by the same health care provider. Call for a list of services.
Gerald L. Ignace Indian Health Center
Greater Milwaukee Free Clinic
Highlander Home Health Care
Hispanic Medical Center
House of Peace Community Center
Isaac Coggs Heritage Health Center
Marquette Clinic for Women and Children
Medical College of Wisconsin/Columbia-St. Mary's Saturday Free Clinic for the Uninsured
MLK Heritage Health Center
Neighborhood House of Milwaukee

Downtown Health Center(414) 277-8900

Next Door Foundation(414) 562-29292545 N. 29th St., Milwaukee, WI 53210www.nextdoormil.org
Open Door Free Health Clinic
Outreach Community Health Centers
ProCare Medical Clinics www.procaremed.com T-19 HMOs and private insurance accepted. \$75 office visit fee for the uninsured. ProCare Clinic, 3727 W. Wisconsin Ave., 53208 (414) 291-2626 Capitol Dr. Clinic, 5434 W. Capitol Dr., 53216 (414) 444-5444 27th St. Clinic, 1502 S. Layton Ave., 53215 (414) 643-6454 Lincoln Ave. Clinic, 5631 W. Lincoln Ave., 53214 (414) 645-7499
Progressive Community Health Centers
Sliding fee scale for uninsured; Medicaid and most private insurance accepted. Lisbon Avenue Health Center, 3522 W. Lisbon Ave., 53208 Hillside Family Health Center, 1452 N. 7th St., 2nd Fl., 53205
St. Ben's Clinic for the Homeless
Serving the homeless, uninsured; accepts T-19. Nurse/social worker services on a walk-in basis; physician services by appointment.
Silver Spring Neighborhood Nursing Center
Sixteenth St. Community Health Center Chavez Health Center, 1032 S. Cesar E. Chavez Dr., 53204 (414) 672-1353 Parkway Health Center, 2906 S. 20th St., 53215 (414) 672-1353
Urgi Med Walk-in Clinic – Coldspring Location
Walgreen's Take Care Clinics 1400 E. Brady St
Walker's Point Community Clinic
Wisconsin Tobacco Quitline (800) QUIT-NOW For support and referral when you're ready to quit smoking.

Dental Care

Isaac Coggs Heritage Health Center
8200 W. Silver Spring Dr., Milwaukee, WI 53218 Hours: Monday, 7:00 a.m. – 7:30 p.m., Tuesday – Friday, 7:30 a.m. – 5:30 p.m.
Lisbon Avenue Health Center
Hours: Mon. – Thurs., 8:00 a.m. – 8:00 p.m.; Friday, 8:00 a.m. – 5:00 p.m.
Marquette University School of Dentistry – Advanced Care Clinic (414) 288-7388 Initial appts.: (414) 288-6790; Initial appts., Spanish: (414) 288-1520 1801 W .Wisconsin Ave. , Milwaukee, WI 53233 2906 S. 20 St., Milwaukee, WI 53215. (414) 288-8960 210 W. Capitol Dr., Milwaukee, WI 53212. (414) 288-2930
MATC Dental Hygiene Clinic
MLK Heritage Health Center
St. Elizabeth Ann Seton Dental Clinic
Southside Guadalupe Dental Clinic
Vision and Eye Care
Prevent Blindness Wisconsin
Zenni Optical www.zennioptical.com Huge variety of low cost eyeglasses for men, women and children. Online only.

Area Hospitals

Aurora Sinai Medical Center. (414) 219-2000 945 N. 12th St., Milwaukee, WI 53233 Children's Hospital of Wisconsin (414) 266-2000 9000 W. Wisconsin Ave., Milwaukee, WI 53226 Columbia-St. Mary's Milwaukee Campus (414) 291-1200 2301 N. Lake Dr., Milwaukee, WI 53211 Ozaukee Campus (262) 243-7300 13111 N. Port Washington Rd., Mequon, WI 53097 River Woods Urgent Care (414) 326-1500 375 W. River Woods Pkwy, Glendale, WI 53212 Open daily 8:00 a.m. – 8:00 p.m. Froedtert Hospital (414) 805-3000 9200 W. Wisconsin Ave., Milwaukee, WI 53226 St. Francis Hospital (414) 647-5000 3237 S. 16th St., Milwaukee, WI 53215 St. Joseph's Regional Medical Center (414) 447-2000 5000 W. Okahoma Ave., Milwaukee, WI 53210 St. Luke's Medical Center (414) 649-6000 2900 W. Okahoma Ave., Milwaukee, WI 53215 West Allis Memorial Hospital (414) 328-6000 8901 W. Lincoln Ave., West Allis, WI 53227 City of Milwaukee Health Department Health Centers, Public Health Programs, Resources www.milwaukee.gov/health Please call (414) 286-8620 for appointments and current schedules. Family Planning Health Services (414) 286-8620 City of Milwaukee Health Department Southside Health Center: 1639 S. 23rd St., Room 115, Milwaukee, WI 53216 Keenan Health Center: 3200 N. 36th St., Room 112, Milwaukee, WI 53216 Keenan Health Center: 1639 S. 23rd St., Room 115, Milwaukee, WI 53204 Keenan Health Center: 1639 S. 23rd St., Room 115, Milwaukee, WI 53216 Family Planning Health Program (By appointment only.) (414) 286-8620 HIV/AIDS and STD Clinic (414) 286-8630 HUV/AIDS and STD Clinic (414) 286-8630 Tuberculosis Control Clinic (414) 286-8630 Malk-In Clinic (414) 286-8630 Malk-In Clinic (414) 286-8630 Malk-In Clinic (414) 286-8630	Alea Hospitals	
9000 W. Wisconsin Ave., Milwaukee, WI 53226 Columbia-St. Mary's Milwaukee Campus	Aurora Sinai Medical Center (414) 219-2000 945 N. 12th St., Milwaukee, WI 53233	
Milwaukee Campus	•	
2301 N. Lake Dr., Milwaukee, WI 53211 Ozaukee Campus		
13111 N. Port Washington Rd., Mequon, WI 53097 River Woods Urgent Care		
375 W. River Woods Pkwy, Glendale, WI 53212 Open daily 8:00 a.m. – 8:00 p.m. Froedtert Hospital		
9200 W. Wisconsin Ave., Milwaukee, WI 53226 St. Francis Hospital	375 W. River Woods Pkwy, Glendale, WI 53212	
3237 S. 16th St., Milwaukee, WI 53215 St. Joseph's Regional Medical Center	9200 W. Wisconsin Ave., Milwaukee, WI 53226	
St. Luke's Medical Center		
West Allis Memorial Hospital		
City of Milwaukee Health Department Health Centers, Public Health Programs, Resources www.milwaukee.gov/health Please call (414) 286-8620 for appointments and current schedules. Family Planning Health Services. (414) 286-8620 City of Milwaukee Health Department Southside Health Center: 1639 S. 23rd St., Room 115, Milwaukee, WI 53204 Keenan Health Center: 3200 N. 36th St., Room 112, Milwaukee, WI 53216 Keenan Health Center (414) 286-8840 3200 N. 36th St., Milwaukee, WI 53216 Family Health Clinic (By appointment only.) (414) 286-8620 HIV/AIDS and STD Clinic (414) 286-3631 Confidential. First come, first served. Refugee Health Program (By appointment only.) (414) 286-8630 Tuberculosis Control Clinic (414) 286-8630 Walk-In Clinic (414) 286-8620 Immunizations and pregnancy testing. No appointment needed.		
Health Centers, Public Health Programs, Resources www.milwaukee.gov/health Please call (414) 286-8620 for appointments and current schedules. Family Planning Health Services. (414) 286-8620 City of Milwaukee Health Department Southside Health Center: 1639 S. 23rd St., Room 115, Milwaukee, WI 53204 Keenan Health Center: 3200 N. 36th St., Room 112, Milwaukee, WI 53216 Keenan Health Center (414) 286-8840 3200 N. 36th St., Milwaukee, WI 53216 Family Health Clinic (By appointment only.) (414) 286-8620 HIV/AIDS and STD Clinic (414) 286-3631 Confidential. First come, first served. Refugee Health Program (By appointment only.) (414) 286-8630 Tuberculosis Control Clinic (414) 286-8630 Walk-In Clinic (414) 286-8620 Immunizations and pregnancy testing. No appointment needed.		
City of Milwaukee Health Department Southside Health Center: 1639 S. 23rd St., Room 115, Milwaukee, WI 53204 Keenan Health Center: 3200 N. 36th St., Room 112, Milwaukee, WI 53216 Keenan Health Center	Health Centers, Public Health Programs, Resources www.milwaukee.gov/health	
City of Milwaukee Health Department Southside Health Center: 1639 S. 23rd St., Room 115, Milwaukee, WI 53204 Keenan Health Center: 3200 N. 36th St., Room 112, Milwaukee, WI 53216 Keenan Health Center	Family Planning Health Services (414) 286-8620	
Southside Health Center: 1639 S. 23rd St., Room 115, Milwaukee, WI 53204 Keenan Health Center: 3200 N. 36th St., Room 112, Milwaukee, WI 53216 Keenan Health Center		
3200 N. 36th St., Milwaukee, WI 53216 Family Health Clinic (By appointment only.)	Southside Health Center: 1639 S. 23rd St., Room 115, Milwaukee, WI 53204	
HIV/AIDS and STD Clinic		
HIV/AIDS and STD Clinic	Family Health Clinic (By appointment only.)	
Tuberculosis Control Clinic	HIV/AIDS and STD Clinic	
Tuberculosis Control Clinic	Refugee Health Program (By appointment only.)	
Walk-In Clinic		
	Walk-In Clinic	

Northwest Health Center
Adolescent Community Health Program(414) 286-8442
Breast and Cervical Cancer Awareness Program(414) 286-2133 Free breast and cervical cancer screening and referral.
Family Health Clinic (By appointment only.)(414) 286-8620
Nutrition Information
Public Health Nursing Services(414) 286-8830
Tobacco Control Program(414) 286-3383
Walk-in Clinic
WIC(414) 286-6768
Southside Health Center
Community Healthcare Access Program
Empowering Families of Milwaukee
Family Health Clinic (By appointment only.)(414) 286-8620
Milwaukee Nurse-Family Partnership Program(414) 286-8620 Intensive home visiting by a public health nurse for first-time pregnant women living in specific Milwaukee zip codes.
Public Health Nursing Services(414) 286-8620
Walk-In Clinic
WIC(414) 286-8821
Zeidler Municipal Building(414) 286-3521 841 N. Broadway, Milwaukee, WI 53202
Immunizations
Lead Poisoning Prevention
Milwaukee Commission on Domestic Violence and Sexual Assault
City of Milwaukee Vital Statistics(414) 286-3516

Housing and Shelter Housing Resources and Programs

24-hour shelter assistance at IMPACT 2-1-1 Call 211, (414) 773-0211 or toll free (866) 211-3380.

Monday - Friday, 9:00 a.m. - 9:00 p.m.

Text your zip code to 898211.

Visit www.impact.org/impact-2-1-1 to chat with a representative.

ACTS Housing
Offers financial counseling, real estate brokerage and rehab management.
American Red Cross
Community Advocates
Consumer Protection
Department of Neighborhood Services
Housing Authority (City of Milwaukee)(414) 286-5678 For low-income housing applications and information.
Housing and Urban Development (HUD)
Milwaukee Drug Abatement Program
Rent Assistance and Housing Programs City of Milwaukee
Smoke Alarm Program - MFD(414) 286-8980 For free smoke alarms to those who qualify.
UWM Off-Campus Housing
Wisconsin Housing Search: www.wihousingsearch.org

An online resource for currently available rental units.

Emergency Shelters and Transitional HousingFor Adults

Shelters with (211) after the name indicates you must call 211 to access bed availability. All other emergency shelters can be contacted directly.

Casa Maria. (414) 344-5745 1131 N. 21st St., Milwaukee, WI 53233 Emergency shelter for homeless families, mothers and children.
Cathedral Center (211)
Connections Program of Lad Lake. (414) 332-2690 225 W. Capitol Dr., Milwaukee, WI 53212 <i>Transitional living (adults, 18–21) who have been in foster care at some time.</i>
Guest House (211)
Hope House (211)
Hope St. Ministries
Joy House (Milwaukee Rescue Mission)
La Causa, Inc. – Crisis Nursery. (414) 647-5990 www.lacausa.org Free, short-term child care for homeless children in emergency/respite care.
Milwaukee Women's Center (211) Shelter
Outreach Community Health Centers(414) 374-2400711 W. Capitol Dr., Milwaukee, WI 53206www.orchc-milw.orgOffers rapid rehousing services.
Project Heat. (414) 342-5959 2904 W. Wells St., Milwaukee, WI 53208 Permanent supportive housing for those considered chronically homeless.

Repairers of the Breach
Safe Harbor (Milwaukee Rescue Mission)(414) 935-0200 1820 W. Wells St., Milwaukee, WI 53233 Shelter for single men.
Salvation Army (211)
Sojourner Family Peace Center
St. Catherine Residence
United Methodist Children's Services
Vet's Place Central
Winterstar (Salvation Army). (414) 342-6203 3120 W. Wisconsin Ave., Suite 106, Milwaukee, WI 53208 Transitional living for single men and women with a history of AODA, mental health issues or a disability.

Area Transitional Living Programs, Shelters and Outreach For Teens, Teen Parents and Young Adults

If you are not living with a parent or caretaker relative, you can apply for BadgerCare and FoodShare on your own. See pages 59–60 on how to apply, or call MilES at (888) 947-6583 for assistance.

Insights TLP
Pathfinders Drop-In Center
Pathfinders Youth Shelter
Pathfinders Q BLOK
Project O-YEAH
Safe Housing Program
Street Beat Youth Outreach Program (414) 426-6333 / (414) 852-3027 / (414) 840-4990 A collaborative program between Walker's Point Youth & Family Center and Pathfinders; provides outreach and advocacy to transient, homeless and exploited youth (ages 14–21) in Milwaukee neighborhoods.
Walker's Point Youth and Family Center Runaway and Teen Crisis Shelter

732 S. 21st St., Milwaukee, WI 53204

Shelter for homeless and runaway youth under 18 years old.

Legal Resources

The Benedict Center
Centro Legal por Derechos Humanos – Spanish Center (414) 384-7900 614 W. National Ave. 2nd Ave., Milwaukee, WI 53204 www.centrolegalwisconsin.org Affordable legal services for low-income Milwaukee County residents transitioning out of poverty; assistance in navigating the legal system in family law and misdemeanor criminal court cases.
Crime Victim Services/Assistance Program
Child Support Enforcement. (414) 278-5160 901 N. 9th St., Rm. 101, Milwaukee, WI 53233 Email: milwcse@milwcnty.com http://county.milwaukee.gov/EnforcementofChildSu7839.htm Call to apply for services or report changes. Assistance with delinquent child/family support (warning letters, lien docket, license suspension, account seizure). For fast service, call early morning/late afternoon with social security number.
City Attorney's Office
Council for the Spanish Speaking – Hillview Building (414) 615-1345 1615 S. 22nd St., 3rd Floor, Milwaukee, WI 53204 Wed., 5:00 – 7:00 p.m. (except holidays). Any civil legal matter. Services available in English/Spanish. Immigration attorney available for one-time consultations. Milwaukee Co. Child Support Enforcement representative available second and fourth Wednesday of each month.
Disability Rights Wisconsin
District Attorney's Office – Adult Charging Unit
District Attorney's Office - Children's Court General Information

Esperanza Unida, Inc
House of Peace Community Center. (414) 933-1300 1702 W. Walnut St., Milwaukee, WI 53205 Tues., 3–7:00 p.m. (except holidays). Hmong speakers available third Thurs. of the month, 2–3:00 p.m. Reviews any civil (non-criminal) matter. Milwaukee Co. Child Support Enforcement representative available the first and third Tues. of each month, 5–7:00 p.m. Bankruptcy specialist available Tuesdays, 3–5:00 p.m.
Legal Action of Wisconsin
Legal Aid Society of Milwaukee, Inc
Legal Emergency Assistance Project
Marquette University Volunteer Legal Clinic
Marquette Volunteer Legal Clinic for Veterans
Milwaukee Bar Association. (414) 274-6768 www.milwbar.org Non-profit, public lawyer referral agency. Services all areas of civil law, but not criminal cases. Standard fees apply. Be prepared to briefly summarize case.
Milwaukee County Law Library

Family Law Self-Help Clinic – Assistance with the following forms only: divorce, child support, legal custody, visitation, physical placement, name change; no legal advice provided. Mon. – Fri., 8:30 – Noon; Mon. – Wed., 1:00 – 4:00 p.m.

Brief Legal Advice and Referral Clinic – Provides free, confidential and brief legal advice and referrals for family law, landlord/tenant, probate, small/large claims. Thu. and Fri., 2:00 – 4:00 p.m.; sign-in starts at 1:30 p.m. and the clinic fills up quickly. Call (414) 288-6192 for a message with other locations and hours.

Milwaukee Justice Center – Mobile Legal Clinic (414) 278-2910 http://milwaukee.gov/MJC/MJC-Mobile-Legal-Clinic.htm

Free, brief legal advice on civil matters, family law, landlord-tenant issues, small/large claims and credit-consumer issues. No ongoing representation but will provide information on how to retain an attorney if needed. Schedule varies. Visit

Public Defender's Office – Adult Criminal Trial Division. . . (414) 227-4130 819 N. 6th St., Milwaukee, Room 908, Milwaukee, WI 53203

Senior Law.....(414) 278-1222

230 W. Wells St., Room 800, Milwaukee, WI 53233

website or call for times and locations each month.

Free legal services for adults over age 60 without regard to income/assets. Telephone Intake Hours: Monday, 9–11:00 a.m.; Tuesday, 1–3:00 p.m.; Thursday, 9–11:00 a.m.; Friday, 9–11:00 a.m.

Walk-in Intake Hours: Wednesday, 9:00 a.m. – 12:00 p.m.; Fridays, 1– 4:00 p.m. Services include legal matters relating to social security, SSI, food stamps, Medicare, medical assistance, long-term care, subsidized housing, consumer scams and help paying bills. No criminal, personal injury, legal/medical malpractice or work on wills.

Wisconsin State Law Library.......(800) 322-9755 / TTY (800) 947-6644 120 Martin Luther King, Jr. Blvd., Madison, WI 53703 http://wilawlibrary.gov Help with legal questions, forms, samples and information through 'Ask A Librarian'. Purchase federal, state, and county legal forms.

Courts

For a list of frequently-asked questions, visit www.MKECourts.org
Milwaukee County Clerk of Circuit Court
Milwaukee County Clerk of Circuit Court (Children's Division)
Milwaukee County Clerk of Circuit Court
(Civil Division)
Milwaukee County Clerk of Circuit Court
(Criminal/Traffic Division)
Milwaukee County Clerk of Circuit Court
(Family Division). Milwaukee County Courthouse: 901 N. 9th St., Rm. 707, Milwaukee, WI 53233 Cases related to divorce, child support, custody, child placement and paternity.
Milwaukee County Clerk of Circuit Court
(Probate Division). (414) 278-4444 Milwaukee County Courthouse: 901 N. 9th St., Rm. 207, Milwaukee, WI 53233 Cases related to wills, trusts, estates, guardianships, protective placements, mental health commitments and records filed for safekeeping.
Milwaukee County Courthouse. (414) 278-5362 901 N. 9th St., Milwaukee, WI 53233
Milwaukee County Juvenile Justice Center(414) 257-7721 10201 Watertown Plank Rd., Wauwatosa, WI 53226
Municipal Court (City of Milwaukee)
Municipal Court (City of Milwaukee) – Intake Court Milwaukee County Criminal Justice Facility: 949 N. 9th St., Milwaukee, WI 53233

Jails and Detention Centers

Milwaukee County House of Correction
Milwaukee County Jail – Facility Central(414) 226-7000 Milwaukee County Criminal Justice Facility: 949 N. 9th St., Milwaukee, WI 53233
Milwaukee County Juvenile Detention Center
Wisconsin Department of Corrections – Milwaukee Secure Detention Facility(414) 212-3535 1015 N. 10th St., P.O. Box 05740, Milwaukee, WI 53205-0740

Probation and Parole Offices

Milwaukee County – Juvenile Probation Office (414) 257-7721
Delinquency & Court Services, Milwaukee County Juvenile Justice Center
10201 Watertown Plank Rd., Wauwatosa, WI 53226
Supervision for juveniles on probation in Milwaukee County.

Aftercare supervision for juveniles who have been released to Milwaukee County from a State of Wisconsin juvenile correctional facility.

Adult Probation and Parole Offices

www.doc.wi.gov/community-resources/probation-parole

819 N. 6th St., 2nd Fl., Milwaukee, WI 53203-1675(414) 227-4544
U.S. Probation Office

Resources Related to Incarceration

Bill Lange Employment Services	(414) 659-5627
Works with men and women returning to the workforce after a incarceration. No fees, call to set up appointment.	
Corrections Care Continuum (CCC)	
Asha Family Services – 3719 W. Center St., Milwaukee, WI 53	3204

www.ashafamilyservices.org

Case management services for the incarcerated and newly released.

Correctional Education Association of Wisconsin

http://ceawisconsin.org/

Provides parenting resources for the incarcerated and their families and other educational resources. Website will also contain the most recent version of the *Reaching In* and *Reaching Out* handbooks.

- Reaching In: A Handbook for Families of Parents Incarcerated in Wisconsin http://ceawisconsin.org/Membership%20Application/Reaching%20In%202015.pdf
- Reaching Out: A Handbook for Parents Incarcerated in Wisconsin http://ceawisconsin.org/Membership%20Application/Reaching%20Out%202015.pdf

Fair Shake Re-entry Resource Center

Website that contains a wealth of information that is dedicated to supporting the successful reintegration of formerly incarcerated people into society. https://www.fairshake.net/

4129 W. Villard Ave., Milwaukee, WI 532xx

http://www.prisonaftercare.net/?page_id=11

Ex-offender Christian support group for men and women. Meets at The Salvation Army on Thursdays, 6:00 – 8:00 p.m.

Resource center that operates in partnership with Milwaukee Working; provides computer assistance and help with job searches and résumé writing; open Monday – Thursday, 11:00 a.m. – 2:00 p.m.

Non-profit that creates jobs for men and women who are either under-employed, never employed or background-challenged.

Prison Fellowship

Online resources for reentry as well as support for friends and family members of formerly incarcerated loved ones. https://www.prisonfellowship.org

Prison Handbook

http://prisonhandbook.com/

This website provides practical information about prisons, jails, and correctional facilities. The information provides support to family and friends of convicted criminals to help them navigate the system so that they can be an effective part of that inmates rehabilitation, education and reintegration into society.

Project RETURN (Returning Ex-offenders to

Urban Realties and Neighborhoods)......(414) 374-8029

An interfaith ministry that exists to help men and women who have experienced incarceration, make a positive and permanent return to community, family and friends. Offers assistance with finding employment and various support groups. 2821 N. 4th St., Milwaukee, WI 53212, www.projectreturnmilwaukee.org

Provides transportation services to families and individuals who have friends and love-ones incarcerated in correctional institutions.

Resources for the Aging

.....(866) 992-6600 www.communitycareinc.org

Services for frail elders, adults with disabilities. Call for locations and services.

Milwaukee County Department of Aging (MCDA) Administrative Office/Program Manager.....(414) 289-5950

1220 W. Vliet St., Room 302, Milwaukee, WI 53205 www.milwaukee.gov/county/aging

MCDA Programs and Resources:

Aging Resource Center of Milwaukee County

1220 W. Vliet St., Suite 300, Milwaukee, WI 53205

Toll Free: (866) 229-9695 • T-D-D: 7-1-1 • TTY: (414) 289-8591

www.county.milwaukee.gov/aging/ResourceCenter

Programs and services: Information/resources designed to help adults (60 and older) plan for long-term needs, remain active/independent and connected to their communities. Social Workers are available 24/7 to assist older adults experiencing a non-medical crisis after normal business hours.

Elder abuse: The Aging Resource Center is a contact to report physical abuse, material abuse, neglect, self-neglect and emotional abuse of older adults.

Family Care

www.familycaremilwaukeecounty.com

Enrollment Information:

Disability Resource Ctr. (ages 18–59)... (414) 289-6660 / TTY: (414) 289-8885

Aging Resource Ctr. (ages 60+) (414) 289-6874 / TTY: (414) 289-8591 Community-based, long-term, managed care programs (adults 18 and older).

MCDA Senior Centers

www.county.milwaukee.gov/SeniorCenters

Provides a wide variety of recreational and educational activities for older adults at 22 sites.

MCDA Health & Wellness Programs:

www.county.milwaukee.gov/help4healthyaging

Fall Prevention Program: Living Well with Chronic Conditions / Stepping On

Current schedule of classes can be found at: http://county.milwaukee.gov/ Evidence-based educational/support groups designed to enhance the quality of life for seniors. Stepping On's goal is to reduce the risk of injury from falls.

Senior Fitness And Healthy Living Centers

Fitness Program Coordinator.....(414) 229-5121 www.county.milwaukee.gov/SeniorCenters

Fitness centers are located in the centers below and are equipped with stateof-the art, senior-friendly equipment to promote strength, flexibility and optimal fitness, despite other health conditions, for those ages 50 and up.

Chester W. Grobschmidt Senior Center(414) 768-8045 2424 15th Ave., South Milwaukee, WI 53172
OASIS Senior Center & Healthy Living Center
Rose Senior Center & Healthy Living Center(414) 263-2255 3045 N. Martin Luther King Drive, Milwaukee, WI 53223 (Formerly Clinton and Bernice Rose Senior Center)
Washington Park Senior Center & Healthy Living Center (414) 933-2332 4420 W. Vliet St., Milwaukee, WI, 53208
Wilson Park Senior Center & Healthy Living Center (414) 282-5566 2601 W. Howard St., Milwaukee, WI, 53221
Wellness Works Healthy Living Centers

www.milwaukee.gov/help4healthyaging/HealthyLivingCenters.htm Provides free functional/fitness evaluations and supervised exercise programs designed to improve strength and flexibility despite other chronic health conditions; promotes quality of life; and extends independent living for persons age 50 and up. Available in Healthy Living Centers within all Senior Centers as noted above with the exception of the Chester W. Grobschmidt Senior Center.

Wellness Council of the Milwaukee County Commission		
on Aging(414) 289-6010		
www.county.milwaukee.gov/help4healthyaging/8Dimensionsofwellness.htm		
Provides healthy living and wellness activities each month through a multi-		
dimensional approach to wellness focusing on the emotional, environmental,		
financial, intellectual, physical, spiritual, social and vocational aspects of life.		

Parenting Education and Support

Services for parenting teens and adults. Call for specific informations.

Aurora Family Service
Betty Brinn Children's Museum
Blanket of Love (Columbia-St. Marys's)
Children's Hospital Car Seat Clinic. (414) 607-5280 Central scheduling
COA Youth & Family Center. (414) 263-8383 909 E. North Ave., Milwaukee, WI 53212 www.coa-yfc.org Provides many services for parents, including Home Instruction for Parents of Preschool Youngsters (HIPPY) program.
Ebenezer Child Care Centers – Free Family Fun Nights (414) 643-5070 Provides useful parenting tips from trained experts each month (evenings) at various locations. Call or visit ebenezerchildcare.com for dates and locations.
Kids Extraordinaire Academy – Nurturing Relationships Program
HOPE Network (262) 251-7333 N55 W17658 Christman Rd., Room 201 www.hopenetworkinc.org Menomonee Falls, WI 53052 Offers supportive programming and services to pregnant women and parents.
Neighborhood House of Milwaukee. (414) 933-6161 2819 W. Richardson Pl., Milwaukee, WI 53208 www.nh-milw.org Offers family fun nights and parenting support programming.
New Concept Self Development Center

Next Door Fatherhood Initiative
The Parenting Network
Rosalie Manor

Pregnancy-Related Programs & Services

Services for pregnant women and their partners or support person

Aurora Childbirth Education Classes for Teens and Young Adults
Black Health Coalition
Blanket of Love (Columbia-St. Mary's)
Children's Community Health Plan. (414) 266-3751 Toll Free . (800) 482-8011 P.O. Box 1997, MS 6280, Milwaukee, WI 53201-1997 www.childrenschp.com Free pre-natal care program to ensure a healthy pregnancy and baby.
Children's Hospital of Wisconsin Community Services

City of Milwaukee Health Department
Provides free pregnancy testing, Cribs for Kids program and several nurse home visiting programs for pregnant women and families with infants in Milwaukee.
Family Connect Prenatal Care Coordination LLC(414) 702-8766 4326 N. 16th St., Milwaukee, WI 53209 familyconnectpncc@gmail.com
Family Connect PNCC provides resources and assists pregnant mothers obtain the tools that are needed to help deliver healthy babies with training/support to ensure that the mother knows how to properly care for her baby.
La Leche League, International – Wisconsin www.lllofwi.org Breastfeeding information and support. See website for area services and contact information for leaders in your area.
Milwaukee Health Services, Inc
Next Door Foundation
Parent Care Resource Center(414) 434-93116001 W. Center St., Milwaukee, WI 53210www.pcrcorg.wix.comOffers prenatal care and child care coordination.
The Parenting Network
Safe Babies Healthy Families
Provides childbirth and infant preparation classes for young adults, case management, safe housing, infant care and parenting programs. (Merged organization of Pregnancy Support Connection and Healthy Families of Waukesha)

Safe Place for Newborns. (877) 440-2229
24 Hour Crisis Line Available. (877) 440-2229
Administrative Office – 5000 W. Chambers St., Milwaukee, WI 53210
www.safeplacefornewborns.org
For women in crisis who may be hiding their pregnancy. State law says you can give your newborn, up to 3 days old, to any employee of a hospital or fire/police station without getting into trouble. Dial 911 for additional help.

St. Vincent de Paul Society (414) 462-7837
9601 W. Silver Spring Dr., Milwaukee, WI 53225 www.svdpmilw.org
Offers "Welcome, Baby" and other programming for expectant and new parents.

Women's Outpatient Center (414) 447-2275
Wheaton-Franciscan/St. Joseph Campus

Wheaton-Franciscan/St. Joseph Campus 5000 W. Chambers St., Suite 2825, Milwaukee, WI 53210 Comprehensive prenatal care, help with Medical Assistance, and programs related to pregnancy and women's health issues.

Public Assistance Programs

Medicaid and other Health Programs

The State of Wisconsin offers a number of health benefits programs for eligible children, individuals, and families. For eligibility information, call Medicaid Enrollment Services at (800) 291-2002.

BadgerCare Plus: For pregnant women, children, and families who meet eligibility requirements. This plan has two tiers, depending on income. **dhfs.wisconsin.gov/badgercareplus**

Family Planning Only Services: Family planning and reproductive health care coverage for individuals age 15 and older. www.dhs.wisconsin.gov/forwardhealth/fpos.htm

Elderly, Blind or Disabled Plans (EBD): Medicaid for people determined blind or disabled by the Disability Determination Bureau (DDB) or who are at least 65 years old.

Medicaid Purchase Plan (MAPP): If you are disabled and have a Medicaid deductible, you may qualify for MAPP, which provides the standard Medicaid coverage without the deductible. You must work at least one hour per month to qualify; you can either be paid for this work or receive services in exchange.

Emergency Services Plan: For people experiencing a medical emergency who otherwise cannot get Medicaid because of their citizenship or immigration status.

Wisconsin Well Woman Program (WWWP): Provides preventive health screening services to under- and uninsured women; pays for mammograms, Pap tests, certain other health screenings and multiple sclerosis (MS) testing. To apply, call the City of Milwaukee Health Department at (414) 286-2133. dhs.wisconsin.gov/womenshealth/wwwp

Wisconsin Well Woman Medicaid: Full Medicaid benefits for women in the WWWP or FPOS diagnosed with or need treatment for breast or cervical cancer.

SeniorCare: Wisconsin's prescription drug assistance program for Wisconsin residents 65 or older who meet eligibility requirements. Contact the SeniorCare Customer Service Hotline at (800) 657-2038.

Health Insurance Risk-Sharing Plan (HIRSP): Health insurance for Wisconsin residents who can't get coverage due to medical conditions, or who have lost their health insurance and don't qualify for BadgerCare+ or other medical assistance. For application information, call (800) 828-4777. www.hirsp.org

More information on how to apply can be found on the following sections.

Milwaukee-Area Medicaid HMO Assistance

Most Medicaid plans require you to enroll in an HMO. Here is some information that may assist you.

ABC for Health	www.abcforhealth.org
ForwardHealth Member Services	` ,
HMO Enrollment Services	

Milwaukee-Area Medicaid HMOs

Each local HMO has an advocate that can help if you are having a problem with your medical coverage and need extra assistance.

Anthem Blue Cross & Blue Shield	5) 690-7800
Molina Healthcare	4) 847-1776
Children's Community Health Plan	
CommunityConnect Health Plan (88 www.communityconnecthealthplan.com	8) 279-1227
iCare (Independent Care) Health Plan	4) 223-4847
Legal Action HMO Advocacy Program(41	4) 278-7722
Managed Health Services/Network Health Plan (88 www.mhswi.com	8) 713-6180
Trilogy(41	4) 755-3619
United Health Care Community Plan	0) 504-9660

FoodShare Wisconsin

A program that helps low-income families and individuals buy nutritious food. **dhs.wisconsin.gov/foodshare**

Quest Card Customer Service(877) 415-5164
For questions or problems with your FoodShare card.

Wisconsin Shares Child Care

dwd.wisconsin.gov/dws/programs/childcare/wishares

Wisconsin Shares Child Care is a program for low-income working families, families who participate in W-2, or teen parents who attend school.

- You must meet financial requirements and be working or job searching through W-2 or other programs. You may be able to receive child care while attending college.
- If you are a teen parent under 18, your parent or guardian must sign for you and provide proof of income <u>and</u> employment.
- If you are under 18 and have not yet graduated from high school, you must be enrolled in school to qualify.

If you have a child with special needs, are a minor but do not live with your parents, or you feel you have other special circumstances, contact (888) 947-6583 or your local W-2 agency for help.

Applying for Benefits

Online: Apply online at access.wi.gov – "Apply for Benefits"

Mail: To apply by mail, call MilES (Milwaukee Enrollment Services) at

(888) 947-6583 and you will be sent a paper application.

In Person: To apply in person, go to:

UMOS - 2701 S. Chase St, Milwaukee, WI 53207

Southeast Self-Service Center: 673 S. 9th St., Milwaukee, WI 53204

Coggs Center: 1220 W. Vliet St., Milwaukee, WI 53205

By Phone: To apply by phone, call (888) 947-6583.

BadgerCare Plus Core Plan for Childless Adults

To be placed on the waiting list, apply online at access.wi.gov.

WisconsinShares Child Care Subsidy Program

- If you are not a W-2 participant, apply in person at the Coggs Center, 1220 W. Vliet St., Milwaukee, WI 53205, apply online at access.wi.gov, or call (888) 947-6583.
- If you are on W-2, you can apply through your W-2 office.
- For appointments or questions, call (888) 947-6583.

See the following page for a list of community enrollment sites.

- To Submit Verification or Report Changes Report changes online at access.wi.gov
- Contact MilES at (888) 947-6583
- Fax your verification to: (414) 438-4580
- Submit them in person at the Southeast Self-Service Center, UMOS or the Coggs Center, 1220 W. Vliet St., Milwaukee, WI 53205.
- Mail or fax your verification or proof to:

Milwaukee Enrollment Services Center P.O. Box 05676, Milwaukee, WI 53205-0676

Reviews

- When you need a review, log on to your ACCESS account at access.wi.gov
 or call (888) 947-6583. If you do not elect to complete your review prior to the
 required date you will get a letter in the mail with the date and time that a staff
 person will call you to complete the review.
- If your phone number is not on record, your review will be in-person. You will get a letter with the date and time for you to go to your review.
- If you need to reschedule or have questions, call (888) 947-6583.

Community Enrollment Sites

For help in applying for BadgerCare Plus, Family Planning Services, and FoodShare. Call for hours, location, and dates of operation.

Angel of Hope Medical Clinic(414) 645-2122 209 W. Orchard St., Milwaukee, WI 53204
Boys and Girls Club of Greater Milwaukee
City of Milwaukee Health Department (414) 286-8620 Keenan Health Center (414) 286-8840 3200 N. 36th St., Milwaukee, WI 53216 Northwest Health Center (414) 286-8830 7630 W. Mill Rd., Milwaukee, WI 53218 Southside Health Center (414) 286-8620 1639 S. 23rd St., Milwaukee, WI 53204
Day Care Services for Children, Inc(414) 871-8500 Call for locations and services.
Milwaukee Health Services (MHS) MLK Heritage Health Center
Progressive Community Health Centers
Riverworks Development Corporation
Sixteenth Street Community Health Center (414) 672-1353 x3363 Chavez Health Center, 1032 S. Cesar Chavez Dr., Milwaukee, WI 53204 Parkway Health Center, 2906 S. 20th St., Milwaukee, WI 53215
Social Development Commission
West Allis Health Department

Public Benefit Advocacy and Helpful Numbers

and neipidi Numbers	
ABC for Health 32 N. Bassett St., Madison, WI 53703 A nonprofit, public-interest law firm dedicated to ensuring children and families with special needs or at risk. When may provide information and referral services.	www.abcforhealth.org g health care access for
Community Healthcare Access Program City of Milwaukee Health Department, Southside Health 1639 S. 23rd St., Milwaukee, WI 53204 Assistance in applying for Medicaid programs and Food	Center
ForwardHealth Member Services	S, information on current
Maternal and Child Health Hotline	

Medicare Customer Service (800) 633-4227

advocacy and assistance in applying for public benefits (BadgerCare+.

Assistance with enrollment, current monthly premiums, limited income, billing, claims, drug coverage, prevention services and obtaining publications. (Have your red, white and blue Medicare card number of participant prior to calling.)

 Milwaukee Enrollment Services
 (888) 947-6583

 Statewide Number
 (800)362-3002

www.access.wisconsin.gov

FoodShare and WIC).

Provides health, nutrition and childcare assistance through FoodShare, health care and prescription drug plans, family planning waivers, energy assistance, and tax credits. Available 24/7 to apply for, report changes, provide 6-month update reports and accommodate requests for fair hearings and fraudulent behavior reports.

Social Security Administration (SSA)

Federal Social Security Administration TTY: (800) 325-0778 Call or go online for SSI applications and questions.	(800) 772-1213 www.ssa.gov
SSI HMO Enrollment Services Specialist	(800) 291-2002
Medicaid Member Services – SSI	(800) 362-3002
Medicare Benefits(800) MED TTY: (877) 486-2048	OICARE/633-4227

SSI Caretaker Supplement (CTS)

A monthly cash benefit for each eligible child living with his or her SSI-recipient parent. It is added to your monthly SSI check. It is \$250 for the first eligible child, and \$150 for each additional child. **To apply for CTS, call Milwaukee Enrollment Services at (888) 947-6583.**

Local Social Security Administration Locations:

6300 W. Fond du Lac Ave., Milwaukee, WI 53218

Serving zip codes 53201, 53209, 53213, 53216, 53218, 53222, 53223, 53224, 53225, 53226, 53244, 53263, 53278

5020 W. North Ave., Milwaukee, WI 53208

Serving zip codes 53205, 53208, 53210

310 W. Wisconsin Ave., Suite 260, Milwaukee, WI 53203

Serving zip codes 53202, 53203, 53206, 53211, 53212, 53217, 53233, 53259, 53267, 53268, 53274, 53288, 53290, 53293

1710 S. 7th St., Suite 200, Milwaukee, WI 53204

Serving zip codes 53204, 53207, 53235

8455 W. Layton Ave., Greenfield, WI 53228

Serving zip codes 53214, 53215, 53219, 53220, 53221, 53227, 53228, 53234, 53237, 53295

The Interim Disability Assistance Program (IDAP)

The Interim Disability Assistance Program (IDAP) is an interest-free loan through Milwaukee County for disabled single adults who have already applied for SSI, are awaiting eligibility determination, and have a good chance of receiving SSI. You must repay this loan whether you are approved for SSI or not. To apply for IDAP, call Milwaukee County Department of Health & Human Services, Disabilities Services Division at (414) 289-6714.

Wisconsin Works (W-2)

Milwaukee W-2 Agencies:
UMOS, Inc – Southern
2701 S. Chase Ave., Milwaukee, WI 53207
Maximus, Inc. – Central
America Works of Wisconsin, Inc. – East Central (414) 267-3900 1915 N. Dr. Martin Luther King, Jr. Dr., Milwaukee, WI 53212 fax: (414) 267-3901
Ross Innovative Employment Solutions – Northern(414) 760-6060 6550 N. 76th St., Milwaukee, WI 53223
Legal Action of Wisconsin

Burial Assistance

Burial Assistance (414) 289-6714

Please call for information regarding possible financial assistance for a burial or cremation.

Sexual Abuse and Sexual Assault Crisis Hotlines - 24 Hours

SafePath (Pathfinders) Crisis Line(414) 964-2565

Sensitive Crimes	;
Sexual Assault Treatment Center	;
Medical Treatment After an Assault	
Children's Hospital of Wisconsin – Emergency Dept (414) 266-2000 8915 W. Connell Ave., <i>walk-ins welcome, 24/7.</i>	i
Milwaukee Child Advocacy Center(414) 277-8980 619 W. Walnut St.	1
Sexual Assault Treatment Center	
Programs and Services	
District Attorney's Office Victim Services	,
The Healing Center	j I
Pathfinders – Hand in Hand Program	
Sexual Assault Treatment Center)
www.aurorahealthcare.org Services include forensic evidence collection, emergency contraception, STI testing and treatment, and physical exam. Can be seen any time after the assau	ult.
Wisconsin Crime Victim Services/Compensation (800) 446-6564 P.O. Box 7951, Madison, WI 53707-7951 www.doj.state.wi.us/cvs Crime victim services, rights, and compensation. For compensation, the incider must be reported to the police within five days of the crime.	3
WI Department of Corrections Office of Victim Services and Programs(800) 947-5777	,
Vine and Voice (automated line)	l ty
Wisconsin Sex Offender Registry Information: www.widocoffenders.org	

Services and Programs for Adults and Children with Special Needs

32 N. Bassett St., Madison, WI 53703 www.abcforhealth.org Non-profit, public-interest Wisconsin law firm specializing in health benefits, counseling and legal services for those with special health care needs.
Alianza Latina (A.L.A.S.) (414) 643-0022 1615 S. 22nd St., Suite 109, Milwaukee, WI 53204 Health and education support for Spanish-speaking parents with special needs children; counseling, resources and advocacy provided.
ARC Milwaukee – see Life Navigators.
Autism Society of Southeastern Wisconsin
Badger Assn. of the Blind & Visually Impaired – see Vision Forward Assn.
Birth to 3 Program – Referral Line
Center for Blind and Visually Impaired Children – see Vision Forward Assn.
Center for Communication, Hearing, and Deafness(414) 604-2200 10243 W. National Ave., Milwaukee, WI 53227 www.cchdwi.org
Center for Deaf and Blind Persons
Center for the Deaf and Hard of Hearing – See Center for Communication, Hearing, and Deafness.
Children's Hospital of WI Community Services(414) 453-1400 620 S. 76th St., Milwaukee, WI 53214 www.cssw.org Formerly Children's Service Society of Wisconsin; purchase of service respite care and volunteer respite care.
Curative Care Network. (414) 259-1414 www.curative.org Offers adult day services; case management, child and youth services, industrial services, residential services, senior services, and vocational services.

Disability Resource Center of Milwaukee County – Referral Line:
Disability Rights Wisconsin
Down Syndrome Association of Wisconsin(414) 327-3729 3211 S. Lake Dr., Suite 113, St. Francis, WI 53235 www.dsaw.org Provides community resources and referral.
Easter Seals Southeast Wisconsin
Epilepsy Foundation of SE Wisconsin
Families United Milwaukee
Goodwill Industries of Southeastern WI
IndependenceFirst
Offers advocacy, independent living skills training, information and referral, peer support and other comprehensive services.
Life Navigators
March of Dimes
Milwaukee Center for Independence

Penfield Children's Center. (414) 344-7676 833 N. 26th St., Milwaukee, WI 53233 www.penfieldchildren.org Birth to age 3, early childhood enrichment, behavioral clinic services, and family-centered programs for children with special needs.
Professional Interpreting Enterprises
Southeast Regional Center
United Cerebral Palsy of SE Wisconsin
Vision Forward Association
Wisconsin FACETS
Wisconsin First Step Hotline

Transportation Local Cab Companies

All City Veteran Taxi	(414) 220-5000
American United Taxicab	(414) 220-5000
Yellow Cab Co-Op	(414) 271-1800

Area Transportation Information

For transportation to and from your medical appointments
Medical Transportation Management, Inc(866) 907-1493 TTY (800) 855-2880 For non-emergency medical appointment transportation, Medicaid/BadgerCare members only. Call for appointments and to determine eligibility.
Milwaukee County Transit System
Transit Plus
Wisconsin Department of Motor Vehicles Automated line

WIC Clinic Sites

Maternal & Child Health Hotline	(800) 722-2295	
Statewide WIC	www.dhs.wisconsin.gov/wic	
City of Milwaukee WIC Clinic Sites		
Aurora Health Care		
KeenanWIC Project (Health Dept.) 3200 N. 36th St., Milwaukee, WI 53216	(414) 286-8813	
MLK Heritage Health Center WIC 2555 N. Martin Luther King Dr., Milwaukee, V		
Northwest Health Center (Health Dept.) . 7630 W. Mill Rd., Milwaukee, WI 53218	(414) 286-8820	
Seeds of Health WIC	(414) 385-5611	
Sixteenth St. Community Health Center . 1337 S. Cesar Chavez Dr., Milwaukee, WI 50		
Southside Health Center (SSHC – Health 1639 S. 23rd St., First floor, Milwaukee, WI 5		
Wee Care Daycare, Inc.	• •	
Wee Care Daycare, Inc.		
Wee Care Daycare, Inc	(414) 873-8801	
Other Milwaukee County WIC Clinic Sites		
West Allis Health Department		
Greenfield Health Department	(414) 329-5243 Greenfield, WI 53220	
Cudahy Health Department 5050 S. Lake Dr., Cudahy, WI 53110	(414) 769-2229	
Wauwatosa Health Department	(414) 479-8939	

Human Trafficking

<u>Local resources and services for victims of sex and labor trafficking:</u>

Street Beat Youth Outreach Program (414) 426-6333 / (414) 852-3027 / (414) 840-4990

A collaborative program between Walker's Point Youth & Family Center and Pathfinders; provides outreach and advocacy to transient, homeless and exploited youth (ages 14–21) in Milwaukee neighborhoods.

PO Box 11293, Milwaukee WI 53211 Fax: (877) 903-8428

Email: Claudine@rethinkresources.net

www.rethinkresources.net/contact-me/

Milwaukee based assistance and services for those involved or affected by sex trade or trafficking.

Sojourner Family Peace Center – see pages 3, 21–22 and 44 of this guide.

UMOS Latina Resource Center.....(414) 389-6510

802 W. Mitchell St., Milwaukee, WI 53204

Bilingual crisis line available 24/7

Walker's Point Youth and Family Center – see pages 3 and 45 of this quide.

National/International Resources:

To report suspected human trafficking, call 1-866-347-2423.

National Center for Missing and Exploited Children

www.missingkids.org

Polaris Project

www.polarisproject.org

BeFree Textline: Text HELP "BeFree" (233733), 3:00 - 11:00 p.m. EST

Shared Hope International

www.sharedhope.org

United Nations Office on Drugs and Crime

www.unodc.org/unodc/en/human-trafficking/what-is-humantrafficking.html

United States Department of Homeland Security – Blue Campaign

Website provides information regarding immigration assistance for non-U.S. citizen victims of human trafficking.

https://www.dhs.gov/blue-campaign/immigration-assistance



MPS Homeless Education Program

If your family lives in any of the following living situations:

- In a shelter
- In a motel or campground due to the lack of an alternative adequate accommodation
- In a car, park, abandoned building, bus or train
- Doubled-up with other people due to loss of housing or economic hardship

Then, your school-age children may qualify for certain educational rights and protections under the federal McKinney-Vento Act. Please call (414) 475-8911 for more information.



Milwaukee Public Schools
Homeless Education Program (HEP)
5225 W. Vliet St., Room 138, Milwaukee, WI 53208
http://mps.milwaukee.k12.wi.us/en/Programs/
Homeless-Education-Program.htm
(414) 475-8911

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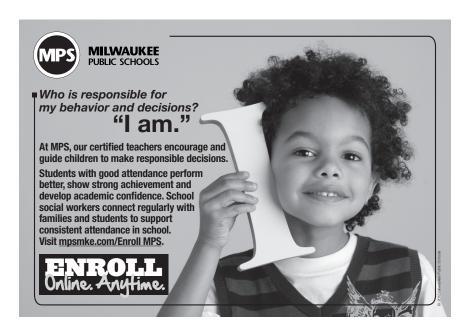
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	Zenni Optical

Have you lost housing? Are you and your children living with another family due to financial or other family problems?



Your children may qualify for school-related benefits under the federal McKinney-Vento Act.

For more information and to find out if you qualify, please talk to the MPS school social worker at your child's school or call (414) 475-8911.



Special thanks to the following agencies for their participation in the creation of the original guide:

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- Walker's Point Youth and Family Center
- YWCA of Greater Milwaukee

If you have corrections or additions to this guide, please send an email to mpsparentrssguide@milwaukee.k12.wi.us. *Thank you.*

Information in this guide may change at any time.

For up-to-date information, text your zip code to 898 – 211 or visit www.impact.org/impact-2-1-1/ to chat with a representative.

Monday - Friday • 9:00 a.m. - 9:00 p.m.