

What You Need to Know About – West 9

West 9 – Surgical-Medical Unit

West 9 is a 24-bed acute care unit. The patient focus is general surgery, burns and urology. Nurses may also care for medical patients with varying diagnoses. General medical during viral season, appendicitis, and abdominal cases.

Mission Statement	The mission of West 9 is to promote health, comfort, and safety. We coach children and families through difficult challenges to gain independence. By working together as a team, we help miracles happen every day.
Location	West tower, 9 th floor (Sister unit to West 10)
Exclusionary patients	Float nurses will not be assigned to patients requiring burn care. Float nurses may care for a burn patient who does not require dressing changes.
Getting Assignment	West 9 Report Room
Getting Report	Handoff Tool in Epic
Vital Signs I&O IV checks	Vital signs are routine q4hrs or according to physician order; some patients require more frequent monitoring. <ul style="list-style-type: none"> • IV's, syringe pumps, & Kangaroo pumps are recorded by RN every hour • Foley bags are emptied and recorded with VS (at least every 4-8 hours.)
Labs (RN draws)	Morning RN draws are done by the night shift between 0500-0600
Medication Administration & Classification	Scheduled medications and some PRN meds are stocked in the patient's medication drawer in their room. PRN medications and IV bags are located in the Medselect. There is a Medselect in the Medication room by the B station.
Supplies	There is a limited # of supplies located in the nurse server in each room (syringes, alcohol wipes, gauze, etc.) These items need to be restocked by the nurse and/or care partner. Other patient supplies are in the supply room with the PAR system. The nurse should also check off supply items on the charge tab in Epic.
Monitors	<ul style="list-style-type: none"> • Pulse oximeter and CR monitors when indicated. We can do central monitoring as well.
Other	<ul style="list-style-type: none"> • RN's are assigned up to 3-4 patients. • Care Partners are assigned between 4-6 patients. • RN/Care Partner team can have an average of 3-6 patients. • The unit admits many surgical patients per day, so nurses will admit at least one patient per shift. • Many of our patients have a PCA and/or an Epidural for pain control and comfort • Populations of children <ul style="list-style-type: none"> ❖ General surgery ❖ Specialty surgery (Burns, Urology, Radiology) <p>West 9 has a consistent care giver system for children who have lengthy hospital stays, challenging diagnoses, or challenging families. It is important to remember the strength that the nurse/patient relationship plays in promoting positive outcomes and patient and nurse satisfaction. When caring for child remember to consider the relationship and its impact as you provide care for a learning experience.</p>

Director	Phone	E-Mail
Laurie Bertram, MSN, RN	266-3636	LBertram@chw.org
Unit Based CNS		
Sue Sorge, MS, RN	266-4956	ssorge@chw.org
General Surgery APN		
Kathy Leack, MSN, RN	266-6564	KLeack@chw.org