



PROCESS FOR IDENTIFYING A DENTAL PROVIDER FOR HMO MEMBERS IN MILWAUKEE COUNTY

Refer to the below chart to locate a dental provider for the HMOs serving Milwaukee County Medicaid.

HMO	HMO CONTACT INFORMATION FOR MEMBERS	HMO MEMBER REQUIRES NON-URGENT OR ROUTINE DENTAL CARE	HMO MEMBER REQUIRES URGENT* DENTAL CARE <i>(*Indicated by pain, swelling, or infection)</i>
Anthem		Call DentaQuest at (888) 271-5210	Call member advocates at (262) 523-2424 or DentaQuest at (888) 271-5210
CCHP	Call 1-877-900-2247 and press 1 for medical and 2 for Dental	Email 24-hour community advocate email address at CCHPAdvocates@chw.org or call Dental Professionals of Wisconsin at (414) 389-9870	Call Elizabeth Zarate and/or CCHP advocate at (1877) 900-2247 press 2 for dental, or Call Dental Professionals of Wisconsin at (414) 389-9870
iCare	Member Advocate Hotline: 414-231-1076 or 1-800-777-4376 x1076	Call DentaQuest at (888) 291-3760, or iCare customer service at (800) 777-4376	Call DentaQuest at (888) 271-5210, or iCare customer service at (800) 777-4376
Molina		Call member services at (888) 999-2404	Call member services at (888) 999-2404
MHS		Call member services at (888) 713-6180	Call member services at (888) 713-6180
Trilogy		Call member advocate at (414) 755-3619	Call member advocate at (414) 755-3619
United Healthcare		Call member services at (800) 504-9660	Call member services at (800) 504-9660

*Urgent is defined as a dental issue that includes either pain, swelling or infection. Updated 9/22/22