



E-advisory Team **Highlights**

2023 E-advisory Winter Newsletter



2023 year-in-review

We welcomed **61**
new E-advisory
members!

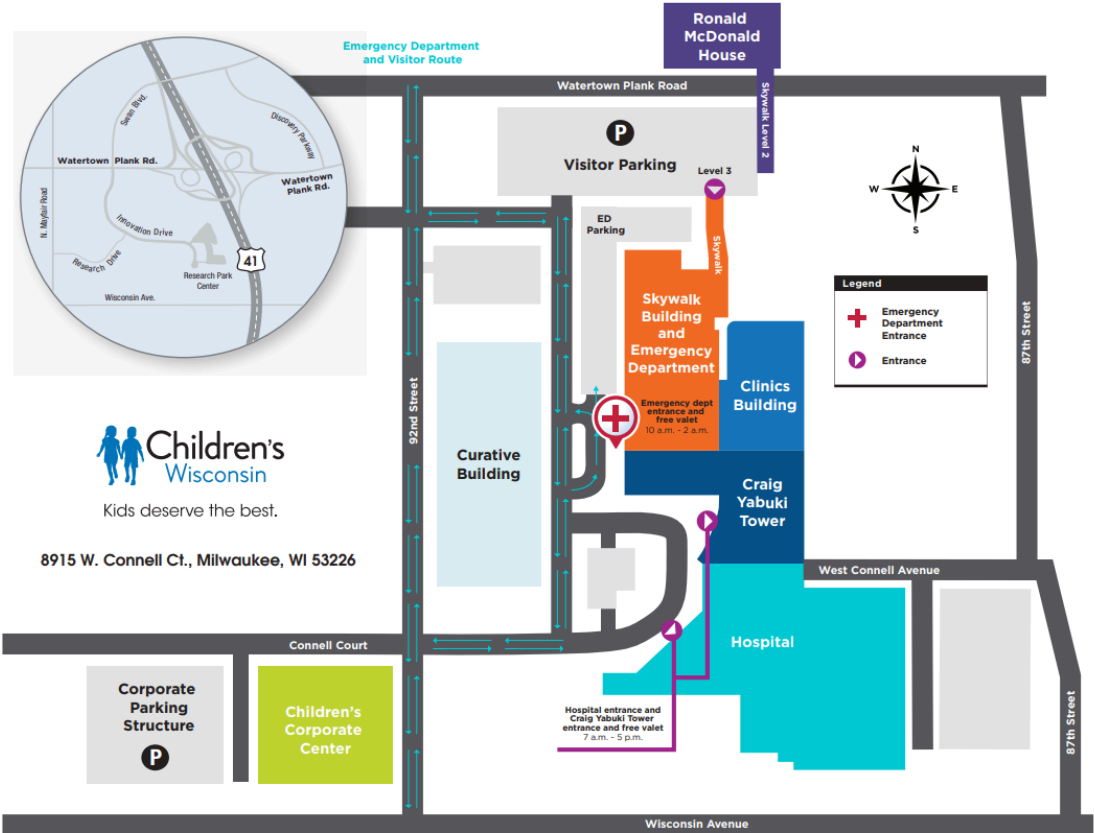
This was a year of great change thanks to you!
Our E-advisory team made a big impact on
Children's Wisconsin this year.

Our E-advisory team
gave their insights on
six important topics.

Your Voice Matters!
Keep reading to see how your responses to the E-advisory helped make changes at
Children's Wisconsin.

Map to Emergency Department for construction

We asked about a map that would help families get to the Emergency Department during construction. Most of you said the map was helpful. You said finding places like the Craig Yabuki Tower, Main Hospital, and more was easy. Thanks to your input, the design team knew how to make the map better.



Scheduling Ambulatory and Primary Care

We asked how easy it is to make doctor appointments. You told us that scheduling with your pediatrician (Primary Care) is easy, but scheduling with our ambulatory clinics is tougher.

We learned that 85% of you schedule your ambulatory appointments by calling. You told us calling to make an appointment can be hard. Children's Wisconsin changed their processes to make phone scheduling easier.



Awareness to Action – Youth Program Safety

Our Community Services team works closely with youth organizations across Wisconsin. They wanted to know what you think about safety practices in youth programs.

Most of you told us you did not know enough about the safety practices of the youth programs you use. 80% of you felt strongly that youth program volunteers should be background checked. You also said it can be hard to talk about boundaries or safety with the youth program. We learned there are many personal boundaries that youth programs should know about. This helped us make better safety education for youth organizations.



Storytelling Workshop

Your healthcare stories matter to us. We have Storytelling Workshops to teach families how to share their stories. We asked for your help to make these workshops better.

You told us that you would like a 2-hour virtual workshop in the evenings. You also said you want more time to write your stories. We're improving these workshops based on your advice.

We offered one workshop in November 2023 and one in January 2024. If you want to learn more about the Storytelling Workshops, please email Lori Albers lalbers@childrenswi.org

More ways to get involved

Family Fun 'To-Go'

Children's is looking for volunteers to help with our **Family Fun To Go!** event. The event is held on the 2nd Tuesday of each month at the Milwaukee main campus in the Family Resource Center from 3:30-5:30pm. Volunteers will help hand out fun activities and materials to families.

If you are interested, email lalbers@childrenswi.org to learn more about how to apply.

The Family Partners Program (FPP) is expanding!

We are looking for families to volunteer as advisors who have had experiences with some of the following:

- PICU
- CICU



- Diabetes
- MACC Fund
- Cystic Fibrosis Clinic

[Learn more about the FPP](#)



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