

Safety during your child's clinic visit



Your child's safety is important during a clinic visit. Children's Wisconsin staff will:

- Clean their hands before and after taking care of your child. This is the best way to prevent the spread of germs that cause infections.
- Check your child's name and birth date.
- Tell you their name and role.
- Wear an ID badge at all times.

If you have an urgent safety concern, please tell the staff right away.

For other safety concerns:

- Call the Patient Safety Hotline. Call 1-414-266-2273 or 1-800-809-7646.
- Go to www.chw.org. Click on "contact us" and "report a safety concern".

Community Resources

- **National Domestic Violence Hotline.** Call 1-800-799-7233 (SAFE). Online, go to www.endabuse.org. Call for help about family violence.
- **Parent Helpline.** A private, 24 hour phone line. Counseling and resources for parents and other child caregivers are available. There are many resources including those for child abuse concerns. Call **414-671-0566** or email helplinecounselor@theparentingnetwork.org
- **Suicide Prevention Hotline.** Call 1-800-SUICIDE (1-800-784-2433). Online, go to <http://www.suicidepreventionlifeline.org>

Hospital Resources

- **The Daniel M. Soref Family Resource Center.** On the first floor of the main hospital building. This family friendly center has staff for parent support. They can help with financial information. Their library is filled with books, videos and other materials. Call **414-266-3169**. Online, go to www.southeastregionalcenter.org
- **The Wisconsin Poison Center.** Call 1(800) 222-1222
- **Children's Wisconsin Social Work.** Call (414) 266-3465
- **Health and Safety Tips.** Online at www.chw.org and www.usa.safekids.org

This sheet was created to help you care for your child or family member. It does not take the place of medical care. Talk with your healthcare provider for diagnosis, treatment and follow-up.