



Urgent care resources and scope of care

Our goal: To provide the best and safest possible acute care for kids with non-emergent conditions as a support to their primary care medical home.

Our scope of care is defined by the staffing and clinical resources we have at our urgent care clinic sites. We hope that this document helps to guide referrals from our primary care colleagues and ensures that every patient and family's care expectations and needs are met in a safe, effective and timely manner.



Urgent care medical director on call pager: (414) 907-3655.

Please feel free to page the medical director on call for:

- Referral/scope of care questions
- Information handoffs regarding patients being sent from primary care to one of our UC locations
- Questions or concerns about the care provided in any of our UC clinics
- Suggestions about new ways we can support you as a primary care provider



Scope of care for injuries

We are able to perform:

- Simple wound repair (scalp, face, trunk and extremities)
 - Sutures
 - Dermabond
 - Staples
- Diagnosis and splinting of fractures that can be followed up in outpatient orthopedic clinics

We are not able to perform:

- Complex laceration repairs
- Nailbed repairs
- C-spine clearance for patients with bony midline tenderness after a traumatic injury
- Joint dislocation reductions
- Fracture reductions

What resources are available at our urgent care sites?

Point of Care Testing (POCT):

- UA
- ID NOW NAAT (Strep, influenza and COVID)
- Urine pregnancy
- Occult blood stool/gastric
- Glucometer

Cultures/PCR/NAAT

- Wound
- Respiratory (Pertussis/flu/COVID, Note: We do not routinely test for RSV as it does not change our management of bronchiolitis patients.)
- Stool
- Urine
- STI testing (urine and vaginal self-swabs)

Radiology

- On-site X-ray capabilities at all locations (except Mayfair)

Antibiotics

- PO Amoxicillin
- PO Metronidazole (STI Rx)
- PO Azithromycin (STI Rx)
- IM Ceftriaxone

Pain medications/sedation

- Acetaminophen/ibuprofen
- IM Toradol
- IM Toradol along with oral ondansetron and oral Benadryl combo for migraine treatment
- Single dose IN Midazolam (anxiolysis for procedures, emergent seizure treatment)
- We do NOT do conscious sedation or stock/dispense other narcotic pain medications in our clinics.

What resources are NOT available at our urgent care sites?

Venous blood testing

- Blood work is not within our typical scope of care.
- If referring primary physicians feel their patients need blood work, options include:
 - Arranging outpatient laboratory testing themselves through Children's Wisconsin outpatient lab or another local lab service
 - If a blood workup is more urgently needed and lab is not open, referring the patient to Children's Wisconsin Emergency Department

MRI, CT or ultrasound

- Urgent care sites do not have access to MRI, CT or ultrasound imaging.
 - If imaging other than X-rays is needed, patients are usually transferred to the Children's Emergency Department for further management of care.

IV fluids

- We do not place IVs or give IV fluids/medications in our clinics.
- When a child presents with nausea or vomiting in UC, we can offer oral ondansetron and attempt oral rehydration if they are not obviously in need of IV fluids upon presentation.

EKGs or continuous cardiorespiratory monitoring

If you have any questions or concerns, please contact your physician liaison:

childrenswi.org/medical-professionals/contact/physician-liaisons